

A high-angle, aerial photograph of a large commercial jet airplane in flight. The plane is white with dark accents on the wings and engines. It is flying through a sky filled with soft, white clouds. The image is framed by several overlapping, semi-transparent blue geometric shapes that create a modern, layered effect. The bottom portion of the image transitions into a solid blue background where the text is located.

# Claims Management

[mclarensaviation.com/claims](http://mclarensaviation.com/claims)

## Handling the unexpected worldwide

McLarens Aviation is the world's leading provider of survey and loss adjusting services to the aviation insurance industry. With over 50 years' experience, our work includes the provision of claims, risk and asset management services. We handle in excess of 3,500 assignments each year via a network of 32 locations strategically located around the world. Wherever and whenever an aviation loss related event occurs, we can provide a rapid response and dependable support along with the highest levels of professionalism and care.

Headquartered at London's Heathrow Airport and with offices throughout Europe, Africa, Asia Pacific and the Americas, our international network of specialists provide an unparalleled claims management service to the global aviation industry. McLarens Aviation's decades of hands-on experience analysing, managing and reporting on tens of thousands of accidents and incidents worldwide enables us to respond rapidly, efficiently and confidentially to the unexpected, whether a minor incident or a major loss.

Our team of dedicated surveyors represent an industry knowledge pool unparalleled in aviation claims. All of McLarens Aviation's surveyors are drawn from established careers within the aviation and aerospace industries, bringing their diverse experience, skills and contacts to work for us. Our in-house legal team also ensures global legal advice is available to our customers to assist with the handling of Hull claims and other incidents. With such a high proportion of the global aviation insurance industry's Hull claims being handled by us, it is clear that McLarens Aviation offers the most trusted and thorough claims management service in the business.





## A comprehensive answer

When a loss event occurs it is absolutely essential that the correct level of response is provided whether it be a damaged aircraft needing recovery and repair, or salvage and disposal, responses are customised are delivered quickly and professionally, regardless of where the event occurs. With a comprehensive network of highly experienced surveyors positioned around the world, McLaren's Aviation has both the global reach and the local presence necessary to meet the needs for our clients.

Our claims management experience encompasses the full spectrum of aviation, from balloons to supersonic aircraft as well as rotor wing and business jets, to complex multi-engine public transport passenger and cargo aircraft. Whilst the nature of the instruction and type of claim determines our response, we offer a uniquely comprehensive service to the aviation insurance industry which can include any of the above.

# Why McLarens Aviation?

## A great reputation

We have built an enviable reputation and proven track record spanning over 50 years.

## The best people in the business

We have in excess of 80 in-house specialists in their respective fields to ensure a consistent and high quality service.

## A truly global reach

Operating from 32 locations in 21 countries worldwide provides not only a rapid, cost efficient response, but brings local knowledge and language skills.

## A flexible and solution driven culture

Our integrated modular approach provides you with the flexibility to draw on expertise from just one area or to combine various modules to achieve a complete solution.

## The highest levels of quality and integrity

With our AS9100 and ISO9001 accreditations for the London Operation and EASA Part M approval as a Continuing Airworthiness Management Organisation (CAMO), you can be assured of the highest levels of quality and service in the business.



EASA Part M Subpart G  
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