



Join a distinguished gathering of senior claim professionals and service providers from across the nation in Washington, DC, where we'll

- Dissect a number of large, complex property and casualty claims, examining the challenges, options, and solutions that lead to successful claims outcomes
- Gather ideas and adjusting strategies and techniques used by industry professionals adjusting the largest and most complex claims
- Learn about the latest in new products and claims services
- Network with other claims adjusters and managers, independent adjusters, and a wide array of service providers from across the property and casualty claims industry

Who Should Attend?

Large loss claims adjusters and managers, supervisors, general adjusters and EGAs, complex case managers, senior claims management, and service providers who work with these claims. This is an excellent program for those who aspire to or are being groomed to adjust large and complex property and casualty claims within their respective organizations.

SCHEDULE OF EVENTS

Wednesday, October 28

Registration 3:00 p.m. - 6:30 p.m.
 Reception with Sponsors .. 5:00 p.m. - 6:30 p.m.

Thursday, October 29

Registration 7:30 a.m. - 6:00 p.m.
 Continental Breakfast
 with Sponsors 7:30 a.m. - 8:15 a.m.
 General Session 8:15 a.m. - 9:15 a.m.
 Workshops I 9:30 a.m. - 11:30 a.m.
 Lunch on Your Own 11:30 a.m. - 1:00 p.m.
 Workshops II & III 1:00 p.m. - 5:30 p.m.
 Afternoon Break
 with Sponsors 3:00 p.m. - 3:30 p.m.
 Reception with Sponsors .. 5:30 p.m. - 6:30 p.m.

Friday, October 30

Registration 7:30 a.m. - 12:30 p.m.
 Continental Breakfast
 with Sponsors 7:30 a.m. - 8:00 a.m.
 Workshops IV 8:00 a.m. - 10:00 a.m.
 Coffee Break
 with Sponsors 10:00 a.m. - 10:30 a.m.
 Workshops V 10:30 a.m. - 12:30 p.m.
 Meeting adjourns..... 12:30 p.m.



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WORKSHOPS

Workshops are adjuster-led, encourage active audience participation, and provide an opportunity to learn from and with many of the industry's leading experts and performers. Classes are offered in three large-loss tracks:

CASUALTY

ADJUSTING & CONTROLLING A WIDESPREAD MULTI-PROPERTY LOSS FOR A LARGE GOVERNMENT ENTITY

Ben Siebert, Executive General Adjuster, Insurance Claims Adjusters, Inc.

Kenneth R. Gilvary, MS, PE, Principal Engineer/Branch Manager, Haag Engineering

Mike Rains, Liability & Property Claims Manager, Texas Municipal League Intergovernmental Risk Pool

- Review key issues when handling catastrophic damage claims with multiple essential government facilities
- How to effectively utilize experts, legal counsel, and other resources to evaluate risk and resolve claim disputes
- Implementation of proven techniques to organize and control claims with multiple perils and multiple coverage levels

COMMERCIAL LINES PROPERTY

BUILDER'S RISK MEASUREMENT IN A SURGING ECONOMY

David Alvarez, AIC, Executive General Adjuster, Engle Martin & Associates, Inc.

Jozef Kneppers, CPE, FCIOB, CCM, President, Madsen, Kneppers & Associates, Inc.

Jeffrey A. Williams, CPA, CGMA, MAFF, Partner, Matson, Driscoll & Damico

- Policy limitations and their impact on Builders Risk Losses
- Critical path analysis in late-term project construction
- Lead time of replacement systems and subcontractors and their impact on recovery
- Management of experts in property damage and soft costs measurements

COMMERCIAL ARSON INVESTIGATION PRACTICE POINTERS

THE ADJUSTER TAKES CONTROL AFTER A HURRICANE LOSS

Dean Walstrom, AVP & Property Claims Manager, United Fire Group

Kelly Cressy, Restoration Consultant, KC Sales

Jerry Provencher, President/Executive General Adjuster, Provencher & Company

- Large shopping mall loss damage assessment
- Establishing scope of expert assistance, determine a true loss cost analysis, prepare accurate reserves
- Gain tactical control of emergency mitigation efforts
- Management of multiple disciplines, overseeing multiple experts and productive project management
- Evaluate means and methods to reach an agreed adjustment or an effective defense

PERSONAL LINES PROPERTY

ANATOMY OF A SUBROGATION CASE: FIREPLACE & CHIMNEY DEFECTS

Drew Wendland, AIC, Branch Manager/EGA, McLarens Global Claims Services

Dale W. Feb, Fire Investigator, F. I. R. E. Associates

Ned Tolbert, JD, Member, Cozen O'Connor