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CHRIS COLLIER

REGIONAL GENERAL ADJUSTER



Based in Philadelphia, PA



Over 10 years of experience



McLarens Platinum Circle program winner



AIC and NFIP Authorized Adjuster



What has been one of the most interesting or rewarding experiences you have had at McLarens?

The most rewarding experience I've had thus far is being selected as a McLarens Platinum Circle winner. It's truly an honor to be considered part of such a distinguished group! All MPC winners have been rewarded with an opportunity to travel to Dubai to meet with the other MPC winners from around the globe which will definitely be an incredible experience. I'm looking forward to this exciting opportunity which will allow me to expand my network internationally and collaborate with my colleagues from around the world.

Aside from that, I must also mention that I truly enjoy learning from all the senior adjusters that I get to work with on a daily basis which has allowed me to hone my abilities as an up-and-coming adjuster and as a professional, in general. Specifically, I have enjoyed working with various Senior EGA's on large complex claims and watching them in action – dealing with insurers and insureds, negotiating with insureds/contractors, interpreting coverage, and determining the application of deductibles for large complex claims. All the senior adjusters that I work with have been eager to share their knowledge and they don't seem to mind when I pick their brains with questions about coverage, negotiating techniques, estimating, etc. which has helped me to further my knowledge and broaden my understanding of all aspects of adjusting claims.

What do you like to do outside of work? Do you have a personal passion?

Outside of work, I enjoy spending time with my lovely wife, Leah, and our two beautiful children. I also enjoy spending time outdoors, going to the gym, and staying active. My personal passion is definitely the never-ending pursuit of happiness, on the path to enlightenment, by continuously striving to become a better version of myself everyday by implementing holistic practices into my daily routine – meditation, yoga, and spiritual exploration. In so doing, I am able to generate the energy needed to work and live with a clear, open mind. These practices help me to easily organize my thoughts, complete tasks with ever increasing efficiency, and establish a more balanced work/personal life thus allowing me to alleviate any undue stress.

What advice would you give someone starting out in this field or considering it as a career option?

To anyone starting out in this industry, I would advise you to be flexible in all aspects of your life – physically, emotionally, spiritually, and professionally. It's said that if something is too rigid, then it is bound to break eventually. Don't hold fast to things that you may have accepted as gospel in the past. This industry is ever evolving, and no one claim, or experience is the same as another. The same is applicable to life in general. Understand that you will always be learning whether you have 1 year or 30 years of experience – it is always important to keep an open mind in all your doings. Strive to implement the 'Golden Rule' in all that you do and endeavor to maintain a disposition of patience, goodness, and compassion with those you encounter in your life either professionally or personally. Such a way of being will reap rewards in due course of time.
