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MAHESH GANESAN

EXECUTIVE MANAGER - LONDON

Based in London, UK

McLarens Platinum Circle program winner

ACII, ACILA



What has been one of the most interesting or rewarding experiences you have had at McLarens?

The McLarens UK team are very strong advocates of the ACII and CILA professional qualifications. Achieving these qualifications (ACII in 2014 and ACILA in 2018), before I was 30, have been two of the most interesting and rewarding experiences during my time at McLarens.

I believe the ACILA Chartered status, which is regarded as the "gold standard" in claims, demonstrates that I have the knowledge and experience in successfully handling of major and complex claims.

My progress in the qualifications has the paved the way for increased opportunities within the firm, including my recent promotion to a management role, as well as being nominated to the inaugural class of the McLarens Platinum Circle.

What do you like to do outside of work? Do you have a personal passion?

Outside of work, I enjoy spending time with my wife and our six-month baby daughter who is keeping us very busy!

I also love to travel, as it allows me to get away from 'normal' life and gives me a sense of freedom. Our most recent trip was a tour of the West Coast of the United States, which was a great adventure.

I also like to keep fit and like to watch football/formula-1/cricket, as well as catching up on box-sets in my spare time.

What advice would you give someone starting out in this field or considering it as a career option?

My advice to anyone is to aim high and take advantage of every opportunity that comes your way. For anyone prepared to put the effort in, loss adjusting is a hugely engaging, satisfying and rewarding job. There is never a dull moment!

Never be afraid to ask questions or use techniques from the more senior adjusters. Loss adjusting is a great place for driven, younger up-and-coming adjusters — and there are many great mentors in the industry.