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NICOLA MALONE

CLAIMS TECHNICIAN



Based in
Belfast, Ireland



14 years
of experience



McLarens Platinum
Circle program winner



Cert CII
Cert CILA



What has been one of the most interesting or rewarding experiences you have had at McLarens?

I have really enjoyed my experience to date of working at McLarens, especially with our team in Ireland. I feel there is a genuine spirit of cooperation and shared goals. I have learnt so much from the experienced team around me.

Being selected as a Platinum Circle Winner has definitely been a highlight of my time with McLarens. It's an honour to be a part of this group and I'm really looking forward to meeting many of my colleagues from around the world.

I would have to say the most rewarding experience I have gained relates to the clients who I have supported. Knowing that the client has received the best possible outcome and that I have done all I can makes my job enjoyable.

What do you like to do outside of work? Do you have a personal passion?

Outside of work, there is nothing I am more passionate about than spending time with my son. Even when it's simply helping him with his math homework, watching 'Guardians of the Galaxy' (again) or going to Spoon Street for his favorite frozen yogurt, I enjoy and treasure every second of this time well spent! "The days are long but the years are short", as-they-say.

What advice would you give someone starting out in this field or considering it as a career option?

I would say that working in loss adjusting creates many opportunities, such as the chance to study and gain valuable professional qualifications and the opportunity to develop and grow in an important worldwide industry.

The best advice I could give someone starting out is to build good relationships and learn from the experienced colleagues around you. Show enthusiasm and passion for the work and they are likely to help you to progress in this industry.
