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Teri Gregg

Office Manager / TPA Program
Administrator



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SPECIALITIES

Casualty
Property
Risk Services
Third Party Administration

BIOGRAPHY

Teri began her insurance administration support career in 1999 for a small privately-owned claims administration & adjustment company located in Seattle, WA. McLarens purchased that company in 2011, rebranded the Firm as Norcross, and began offering more specific Third-Party Claim Administration (TPA) services. Teri transitioned into the role of TPA Program Administrator in 2016 and handles tasks such as claim expense & indemnity payments, loss run/bordereau reporting, and reserve maintenance. She was chosen for this role due to her attention to detail and organizational skills. The Trusts she manages include a \$1M Annual Deductible Buy Back Program for a National Hotel Program, a Texas Homeowner's Property Program encompassing six Trusts with Net Incurred of \$20M, and a Fitness Risk Retention Group Program with a Net Incurred of \$5.5M. Teri was also promoted to the role of Office Manager in April 2019 and oversees 15 administrative direct reports and seven branch offices.

Past notable assignments include Lead Admin for eight Appraisers/350 cases on a Washington Wildfire Litigation/Subrogation project (\$60M).

Professional memberships include CLM (Claims Litigation & Management Alliance).

EDUCATION / TRAINING

- The Institutes
Associate in General Insurance, Property & Liability Insurance Principles