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Lisa Sheldon

General Adjuster

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SPECIALITIES

Casualty
Third Party Administration

EDUCATION / TRAINING

- Loyola University of Chicago
BA in Mass Communications
- Basic Claims School
- Litigation Management College at Kellogg School of Business - week-long session presented by local insurance defense firms
- Texas Adjusters License
- Knowledge and years of use of injury evaluation tools such as: Colossus, Mitchell Bill Review, and Mitchell Claim Evaluation

BIOGRAPHY

Lisa's entire insurance career has been in Illinois, working in Chicago and the suburbs, but she has handled claims in several states. She started as a college trainee with Liberty Mutual Insurance in 1986, while at Loyola University Chicago, handling responses to inter-company arbitration and setting up rental vehicles. From there, Lisa moved to Hartford Insurance for approximately 3.5 years handling first party property damage as well as simple third party auto and property damage. After Hartford, she was with a sub-standard for under a year, and then went back to Liberty Mutual where Lisa worked her way up – she assigned and handled casualty claims for large national accounts, including litigated claims, GL, slip and fall, commercial trucking accounts, medical malpractice claims and held a technical claims specialist position with claims over a \$50,000.00 threshold.

After several years at Liberty, Lisa went to Zurich North America, handling commercial trucking and product liability claims. From Zurich, she moved to Allstate Insurance, to the litigation/attorney unit, handling all personal lines auto and homeowners liability claims in Illinois and the surrounding states. After 9 years at Allstate, she moved to Westfield Insurance Group. At Westfield Lisa handled claims in a multi-state area including IL, IA, WI, MN, FL, CO, IN and OH, and obtained her Texas Adjusters License. Primarily she handled commercial and personal auto injury claims as well as commercial liability and homeowners liability claims, specializing in large injury settlements. Lisa has good understanding of injury settlements, structured settlements, uninsured and under-insured claims, and have developed good rapport with defense counsel, along with trial attendance and reporting, ADR and mediation attendance. Most recently, she dabbled in some Construction Defect.

Lisa has settled many liability injury claims with structured settlements and believes that is the way to go whenever a minor is involved, and also for fatality claims where a widow is left behind. She has also been successful with exposing 2 separate claimants (and their agent or attorney) to the NICB and local authorities, attempting to pursue fraudulent claims. Lisa also enjoys working with SIU departments and obtaining surveillance, or social media checks, and working with the ISO and other carriers as necessary on suspect allegations.