

# McLarens | UK & Ireland

#### McLarens UK & Ireland

## Quality is at the heart of McLarens

At McLarens, we have a passionate belief in quality loss adjusting, claims management and account handling. To provide you with quality services, we focus on the key elements of loss adjusting: people, communication, and prompt and cost-effective resolutions.

Our team of highly qualified adjusters understand the expectations of insurers, brokers, and policyholders. They draw upon their considerable claims experience and technical knowledge to deliver creative solutions.

By focusing on commercial and specialist lines, we concentrate on what we do best. Delivering on our promises at the right place and at the right time.

#### Our clients describe us as professional, knowledgeable and efficient.\*

\*The most popular responses from our Annual Client Survey 2021 question 'If asked to describe the service from McLarens, what key words would come to mind?'



#### **OUR VALUES**

We live by a set of shared values that guide our actions and behaviours, and drive our culture and the way we do business:

#### Excellence

Teamwork Respect Knowledge Thought Leadership

#### UK & IRELAND TEAM

**72<sup>%</sup>** hold CII, III or CILA qualifications

**24** years of experience on average

**100<sup>%</sup>** of our clients said we understood their needs

#### Services

### Customer awareness is excellent

Source: Annual Client Survey 2021.

#### **Specialties**

N A



#### Sector Experience

- Agriculture & Equine
- Aviation
- Church & Charity
- Construction
- Education
- Fine Art & Specie
- Food, Drink & Catering
- Health & Pharmaceutical
- Hotels, Sports & Leisure
- London Market
- Manufacturing
- Media
- Natural Resources
- Public Sector & Social Housing
- Real Estate
- Retail
- Transportation
- Wholesale & Logistics



PRIVATE CLIENTS & ESTATES REAL ESTATE





TPA

## **UK & Ireland Leadership Team**

#### **Operations and Practice Leaders**



**Glenn Goggin FCII** Dip.L BCL CIP CID MANAGING DIRECTOR -IRELAND +353 (0)86 859 7730 glenn.goggin@mclarens.com



**Toby Knight FCII FCILA FIFAA** COMMERCIAL PROPERTY +44 (0)7715 493 808 toby.knight@mclarens.com



**Tim Richardson ACII FCILA ACFS** INVESTIGATION +44 (0) 7587 039 676 tim.richardson@mclarens.com



**Darren Anderton ACILA** MAJOR LOSS - NORTH +44 (0)7540 913 657 darren.anderton@mclarens.com



Executive



Steven Wallace ACII FCILA MANAGING DIRECTOR +44 (0)7889 001 222 steven.wallace@mclarens.com



David Gillan BA (Hons) ACII ACILA EXECUTIVE DIRECTOR +44 (0)7595 271 989 david.gillan@mclarens.com





Simon Shaw Adv Dip CILA MAJOR LOSS -LONDON & SOUTH EAST +44 (0)7909 072 861 simon.shaw@mclarens.com

**Gareth Bowers MBA** MAJOR LOSS (MIDLANDS/ SOUTH WEST/WALES) +44 (0)7725 255 842 gareth.bowers@mclarens.com



William Wilson ACII ACILA MAJOR LOSS – IRELAND +44 (0)7889 001 734 william.wilson@mclarens.com



Martin Allan ACII ACLA FCILA FUEDI ELAE MAJOR LOSS - SCOTLAND +44 (0)7714 168 058 martin.allan@mclarens.com



**Stephen Smout** BSc(Hons) Agric ACII ACILA AGRICULTURE +44 (0)7748 153 212 stephen.smout@mclarens.com



Kim Alcock LLM ACII FCILA AlnstLM UK CASUALTY +44 (0)7767 100 623 kim.alcock@mclarens.com



Alan Browne FCII CASUALTY - IRELAND +353 (0)86 8597888 alan.browne.@mclarens.com



David O'Neill ACII Tech IOSH CASUALTY - IRELAND +44 (0)7725 255 837 david.oneill@mclarens.com



Tim Carpenter BA Hons ACII ACILA BDMA (Tech) PRIVATE CLIENTS & ESTATES +44 (0)7384 212 244 tim.carpenter@mclarens.com



David Walker FCII FCILA EXECUTIVE DIRECTOR +44 (0)7900 740 234 david.walker@mclarens.com



Kieran Gallagher ACII FCILA EXECUTIVE DIRECTOR +44 (0)7894 751 867 kieran.gallagher@mclarens.com



**Neil Baldwin ACII ACILA** EXECUTIVE DIRECTOR +44 (0)7435 783 741 neil.baldwin@mclarens.com

#### **Client Services**



Sandra McDonald **BA (Hons) Cert CII ACIM** CLIENT SERVICES +44 (0)7525 590 666 sandra.mcdonald@mclarens.com



Mark Simmons BSc **MRICS FCILA FUEDI-ELAE** CONSTRUCTION & ENGINEERING

+44 (0)7967 190 620 mark.simmons@mclarens.com



**Dave Watts ACII ACILA** HOME FOREIGN +44 (0)7870 569 130 dave.watts@mclarens.com



Victoria Jewell Cert CII REAL ESTATE +44 (0)7595 568 843 victoria.jewell@mclarens.com



#### Other Key Personnel



**Graham Smart ACII FCILA** CHIEF COMMERCIAL OFFICER +44 (0)7894 751 868 graham.smart@mclarens.com



**David Pigot** ACII FCILA **FEUDI-ELAE CIP** DIRECTOR OF LONDON MARKETS & GLOBAL HEAD OF SPECIALTY +44 (0)7795 238 419 david.pigot@mclarens.com



**Trehane Oliver BA (Hons) FRAeS** MANAGING DIRECTOR -MCLARENS AVIATION +44 (0)7860 189 164 trehane.oliver@mclarens.com



Paul Bates Bcompt (Hons) CA(SA) ACA ACII MANAGING DIRECTOR -LLOYD WARWICK INTERNATIONAL +44 (0)7718 425 095

paul.bates@lloydwarwick.com



**Kirsten Early** GLOBAL HEAD OF TPA +44 (0)7881 302 193 kirsten.early@mclarens.com

#### Notification of Loss

+44 (0)207 481 3399 Out of Hours: +44 (0)330 024 9955

london@mclarens.com

#### Contact

🔀 london@mclarens.com

𝔅 www.mclarens.com

#### Connect

in McLarens

🍯 @McLarensGlobal

#### McLarens

©2022 McLarens. All rights reserved