



VICKY BARLOW

TPA CLAIMS MANAGER - UK

CONTACT

3 Hardman Square,
Spinningfields,
Manchester
M3 3EB

O: +44 (0)207 481 3399

D: +44 20 8564 3743

M: +44 (0) 7703 883 145

vicky.barlow@mclarens.com
mclarens.com

SPECIALTIES

Casualty

Property

Third Party Administration

Construction & Engineering

Commercial Property

Retail

Hospitality

BIOGRAPHY

Vicky began her career in the claims industry in 1999 with Lupton Fawcett Solicitors as an administration assistant in the Motor Claims Department. In 2000 Vicky joined NIG Commercial as a Claims Handler with a profile of up to 500 liability claims including product, disease and large property losses.

After the claims operation at NIG relocated to Liverpool Vicky joined Plexus Law as a Legal Assistant handling a case profile of up to 100 property recovery claims from intimation by the insurance company through to litigation. In September 2010 Vicky joined Certo Ltd as a Claims Adjuster handling a case load of up to 400 liability claims for two high profile retail businesses.

Vicky then joined Gallagher Bassett in January 2013 as a claims adjuster and was promoted to the role of Team Leader in September 2017. This role involved managing a team of 4 adjusters who handled a wide range of EL/PL and property claims for retail and commercial clients. Vicky carried an active case load of 200 files with unlimited authority.

Vicky's role also included acting as the Claims Manager for the majority of her client's which included regular claims meetings, preparing reports, agreeing renewal pricing and being the main contact for day to day queries. Vicky was also responsible for mentoring and training the more junior members of staff.