



COLLEEN WEST

SENIOR GENERAL ADJUSTER

CONTACT

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SPECIALTIES

Agriculture

Builder's Risk

Casualty

Commercial Property

Construction & Engineering

Consumer Goods

Hospitality

Manufacturing

Municipalities

Product Recall

Real Estate

Retail

ADDITIONAL EXPERTISE

Professional Liability (Errors &
Omissions / Directors & Officers),
Sport liability

ADJUSTER EXPERIENCE

35 Years

BIOGRAPHY

Colleen began in the insurance industry in 1987 and became an independent adjuster in 1994, working for a multinational adjusting company for 24 years before joining MGB in 2018. She has experience handling a wide range of complex liability-based claims throughout Canada and the US, with a focus on product, commercial, professional, organized sport, school board and host liquor liability.

NOTABLE ASSIGNMENTS

- Auto Body Shop – Fire – Casualty (CAD 800 K)
- Engineer – Errors and Omissions (CAD 1.5 Million)
- Pharmaceutical – Product Recall (CAD 750 K)
- Solar Corp. – Fire – Casualty (CAD 5 Million)
- Restaurant Patio Umbrella – Fatality (CAD 1.5 Million)
- School Board – Rugby Injury – Casualty (CAD 2 Million)
- Architect – Errors and Omissions (CAD 1 Million)
- Municipal – Road Construction – Casualty (CAD 1 Million)
- Sports Association – Sexual Assault (CAD 500 K)
- Residential High-rise Fire – Fatality/Property Damage – Casualty (CAD 2.5 Million)
- Elevator malfunction – Casualty (CAD 1 Million)

QUALIFICATIONS

University of Western Ontario - Honors Bachelor of Arts

INDUSTRY CERTIFICATION

Chartered Insurance Professional - Insurance Institute of Canada, Adjuster's License - All Lines - Ontario Insurance Adjuster's Association, Ontario Insurance Adjuster's Association, Insurance Institute of Ontario