



McLarens | Ireland

Loss Adjusting Services

Quality is at the heart of McLarens

McLarens Ireland provide a wide range of claims services by our highly qualified and experienced team. We provide a policyholder-focused, adjuster-led solution for our clients.

Our expertise is within the commercial and specialist lines markets where our qualified adjusters add real value. In our chosen markets, we are the best. Our commitment to clients is to provide a consistently high-quality service.

We provide one point of contact to manage the relationship and claim, irrespective of what specialism is required, to a satisfactory conclusion for all parties. Strong relationships with insurer, broker and policyholder are key to ensure that all involved understand the process throughout the claim's lifecycle.

We offer a range of specialist practices including:

- Agriculture
- Casualty
- Commercial Property & Business Interruption
- Construction & Engineering
- Cyber & Technology
- Financial Lines
- Marine
- Private Clients

Services

Loss Adjusting

- Major loss
- 'Run-off' management
- Surge management
- Aggregate deductible management

TPA

- Fund management
- Recoveries / Subrogation

Ancillary

- Risk focused data analysis
- Bespoke MI reporting

Account Management

- Key policyholder
- Corporate accounts
- Schemes
- Client centric arrangements



Key Personnel



Glenn Goggin
FCII Dip.L BCL CID
MANAGING DIRECTOR – IRELAND
+353 (0)86 8597 730
glenn.goggin@mclarens.com



William Wilson ACII ACILA
HEAD OF MAJOR LOSS - IRELAND
+44 (0)7889 001 734
william.wilson@mclarens.com



David O'Neill
ACII Tech IOSH
TECHNICAL & CLIENT
LEAD - IRELAND
+44 (0)7725 255 837
david.oneill@mclarens.com



Heather McIlveen
ACII, LLB, LLM
HEAD OF FINANCIAL LINES
+353 (0)86 7800 782
heather.mcilveen@mclarens.com



Alan Browne FCII
HEAD OF CASUALTY- IRELAND
+353 (0)86 8597 888
alan.browne@mclarens.com



Feargal Bracken
BA (Hons) DIP LA CIP
HEAD OF PROPERTY
+353 (0)86 128 1900
feargal.bracken@mclarens.com



Cathal Brennan
CONSTRUCTION &
ENGINEERING LEAD
+353 (0) 86 128 1901
cathal.brennan@mclarens.com



Nigel Collins
HNC Dip CII MBA
TECHNICAL LEAD – CYBER
AND TECHNOLOGY
+44 (0) 7503 119 154
nigel.collins@mclarens.com



Offices

Dublin (main office)
+353 (0)1 6931020
dublin@mclarens.com

Belfast
+44 (0)28 9694 6166
belfast@mclarens.com

Cork
+353 (0)21 2407968
cork@mclarens.com

Derry
+44 (0)28 7124 2021
derry@mclarens.com

Galway
+353 (0)21 2407 968
galway@mclarens.com

Our Capabilities

Agriculture

Our team of experts are highly regarded in the market by insurers, brokers and clients. With an average of 24 years field experience, the team offer specialist adjusting support in the following areas:

- Agri-Business
- Aquaculture
- Crops
- Environmental
- Forestry
- Glasshouses
- Livestock
- Renewables

Casualty

Our experienced adjusters are recognised as market leading, with a reputation for technical excellence and trusted service. Our approach to delivery is a controlled, proactive, and cost-effective claims management service which is tailored to our individual client's requirements. We apply our technical expertise to identify cases which merit a litigation defence or early claim settlement resolutions.

In addition to standard Employers Liability, Public Liability and Product Liability claims, we have experienced casualty adjusters specialising in:

- Agriculture
- Employment Practices Liability
- Environmental Liability
- Construction & Engineering
- Crisis Management
- Major and Complex losses for catastrophic injury and Third-Party Property Damage
- Medical Malpractice
- Product Recall

In addition to our core loss adjusting function, our suite of available services for end-to-end claims management solutions include a full TPA service with fund management facilities, aggregate management, risk focused data analytics and bespoke MI reporting.

Commercial Property & Business Interruption

To provide the best claims experience possible, our skilled adjusters handle claims from cradle to grave with no alternative revenue stream or back-office distractions. We want our clients and their policyholders to know that they have been treated fairly and with care and respect.

If a claim is a Major Loss, a dedicated Major Loss adjuster oversees our team approach, working with internal specialists on disciplines such as Construction & Engineering, alternative accommodation, technology and financial.

For Business Interruption, we have a team of forensic accountants who provide the client with guidance around policy coverage and presentation of a well-documented claim. This allows for a smooth experience and facilitates regular payments on account during the life of the claim.

Our expertise covers:

- Building Warranty
- Forensic Accounting
- Complex structural damages
- Construction & Engineering
- Crisis Management
- Escape of water
- Landbanks and vacant property

Forensic Accounting including:

- Advanced loss of profits
- Bankers bond
- Business Interruption
- Cash in Transit
- Class action
- Credit guarantee
- Fidelity guarantee
- Financial Liability
- Malicious produce tamper and extortion
- Product guarantee
- Product Liability
- Product Recall
- Stock

Construction & Engineering

We recognise that insurance claims involving Construction & Engineering losses require a loss adjusting and claims management service that has the industry knowledge, technical ability and drive to deliver client satisfaction.

Our expertise covers:

- CAR/EAR (Construction All Risks/Erection All Risks)
- Construction products and public liability, 21.2.1/6.5.1 non-negligent
- Contractors Plant & Equipment

- Delay in Start Up/Advanced Loss of Profit
- Electrical
- Engineering – civil, structural, manufacturing and scientific
- Inherent or Latent Defects
- Machinery breakdown and damage
- Machinery movement
- Mechanical
- Professional Indemnity

Cyber & Technology

In this digital age, cyber and technological attacks are never far from the news. McLarens has a solution to all your requirements with highly experienced staff and approved partners in place to react to incidents and manage claims from initial notification through to a successful outcome.

Cyber expertise:

- Banking scams
- Cyber business interruption
- Cyber crime
- Cyber liability – first and third-party
- Data breach
- Data corruption/data encryption
- Denial of service attacks
- Distributed denial of service attacks
- Mobile phone and telecoms scams
- Phishing/spear phishing attacks
- Public Relations and crisis management support
- Ransomware/malware attacks
- Website hacking

Technology expertise:

- Data centres
- Defence and aerospace
- Digital printing equipment
- Electronic control and building management systems
- E-commerce
- General IT/computer equipment
- Media and post-production equipment
- Mobile communications equipment/infrastructure
- Photography/videography/television equipment and drones
- Sound system networks
- Telecommunication equipment
- University risks



Financial Lines

Financial Lines claims are perhaps the most 'personal' of all and the handling of such claims require that extra understanding and considerate approach. Technically, our experienced adjusters are recognised as market leading, however, with these claims our personal approach with the policyholder is what sets us apart. Trust and understanding are key.

Our capabilities in financial lines include:

- Bankers Blanket Bonds and Financial Institutions Bonds
- Commercial Crime
- Directors' and Officers' Liability
- Electronic and Computer Crime
- Financial Institutions Professional Indemnity
- Payment Card Industry Risks
- Professional Indemnity
- Surety Bonds & Guarantees

Marine

Marine losses often come with their own specific and complex challenges, from locating and accessing damaged property to managing the differing interests of insurer, insured and manufacturer. Our global team brings extensive experience with cargo, hull, and ports and terminals losses.

We have a long-standing reputation as global marine specialists, stretching right back to our company's inception in 1931.

We offer a range of services to ensure your goods are fully taken care of before, during and after its journey, including:

- Business Interruption
- Loss Adjusting
- Loss Recovery
- Pre-Risk and Loss Prevention Surveys and Recommendations
- Professional Indemnity
- Subrogation

Private Clients

As befits the High Net Worth market, our services cover historic, listed and non-listed properties, contents, outbuildings, gardens and grounds. Understanding the nature and range of buildings and possessions, an appreciation of the culture and status of property owners, trustees and agents, together with expertise in design, construction and restoration are all fundamental to our business philosophy and procedures. Our specialist services include:

Building Claims

- Understanding of the architectural and constructional aspects of high value listed properties
- Appreciation of listed buildings and general planning requirements and regulatory protocols
- Vetted contractors with skills specific in this sector
- Specialist advice in relation to rebuilding cost assessments and sums insured


Content Claims

- Retained valuation and restoration experts
- Suppliers specialising in fine art, antiques, jewellery, soft furnishings and valuables
- Expertise in loss mitigation and recovery
- A network of specialist art recovery investigators





Notification of Loss

 +353 (0)1 693 1020

 dublin@mclarens.com

Connect

 www.mclarens.com

 [McLarens](https://www.linkedin.com/company/mclarens)

 [@McLarensGlobal](https://twitter.com/McLarensGlobal)

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