



## Asia Locations



## Healthcare



McLarens Hong Kong was the first McLarens office in Asia. We have been the leading international adjuster in Hong Kong for more than 30 years. We provide comprehensive claims management services across all major lines of business, including Healthcare.

Here at McLarens Hong Kong, we understand the importance and value of a multi-disciplinary skillset. This is why our healthcare managers are all former clinicians with extensive experience in both Hospital Authority and private clinics. They have continued to maintain their professional registrations as nurses or physiotherapists, whilst acquiring additional insurance industry qualifications.

With such unique backgrounds, our case managers are able to review medical records, evaluate injuries and identify malingerers at an early stage. They are also highly regarded for their ability to build rapport under the most challenging circumstances. Clients can expect a cost-effective solution to every instruction.

### Our Approach

Healthcare managers identify ways to overcome barriers, draw up an effective rehabilitation plan, facilitate early appropriate treatment, and promote speedier recovery and an early return to work for injured employees. Our goal is to ensure quality and cost-effective care for the injured employees. Information is submitted in the form of concise and timely reports which include recommendations and details of related costs.

In providing healthcare services, our healthcare managers have developed a close affiliation with major insurance companies, employers, medical and paramedical specialists, and the Labour Department in Hong Kong.

We adopt a proactive medical case management approach in managing employee's compensation claims in an effective and efficient manner. We deliver an early and timely treatment to the injured employee in order to allow the employee to return to work in a speedy and safe manner.

Our services include:

- Healthcare Management Services
- Onsite Medical Case Management
- Direct Settlement Negotiation

## Key Personnel



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**Our Network in Asia**

China	Philippines
Hong Kong	Singapore
India	South Korea
Indonesia	Taiwan
Japan	Thailand
Malaysia	Vietnam
Myanmar	