



**McLarens | Global**  
Construction & Engineering



## Global Construction & Engineering

Major construction and infrastructure claims call for multi-skilled specialists who are able to respond rapidly and decisively, however large or complex a loss.

McLarens Global Construction & Engineering leadership team incorporate several members from our combined group, including industry leaders who have handled claims arising from some of the highest profile incidents occurring in recent years.

Whether under annual or project-specific insurance policies, our Global Construction & Engineering Group of chartered loss adjusters, building surveyors, quantity surveyors, engineers, legal experts and accountants have the expertise required to manage any loss arising from this specialist industry sector.

## OUR SPECIALITY TECHNICAL KNOWLEDGE

Construction & Erection  
All Risk (CAR / EAR)

Engineering

Machinery Breakdown

Plant & Equipment

Associated BI and  
ALOP / DSU covers

Construction Liability

Construction Defects





## Our Global Reach



US & CANADA

43

UK & IRELAND

19

EUROPE

78

ASIA

35

CARIBBEAN

3

MIDDLE EAST & AFRICA

19

LATIN AMERICA

21

AUSTRALASIA

40

Service locations by region

**McLarens employs specialist construction and engineering adjusters across our global network of 127 owned offices in 40 countries/territories, with extended coverage provided by long-term affiliate partners.**

### Local Expertise

McLarens is trusted by clients worldwide to deliver the best in claims management, from loss adjusting and auditing services to pre-risk and damage surveying. Throughout our extensive global presence, our reputation for quality is built on the expertise and local knowledge of our stable teams of loss adjusters, directed by market leading figures.

### Regional and London Based Expertise

Our local experts are supported by our regional and London-based 'Home Foreign' Construction specialists who ensure quality services are provided to local insurance markets and their customers together with reinsurers and international markets.

# Global Construction & Engineering Group Leadership

**Global Head of Specialty**



**David Pigot**  
LONDON  
+44(0)7795 238 419 | Mobile  
david.pigot@mclarens.com



**Mark Simmons**  
UK & IRELAND



**Gerrit Taal**  
EUROPE



**Denis Smith ANZIF**  
CANADA



**Mark Voronin**  
USA



**Simon Stacey**  
ASIA



**Malcom Addy**  
MIDDLE EAST



**John Morley**  
LWI AFRICA



**Darren McKinnon**  
AUSTRALIA



**Peter Ziegler**  
NEW ZEALAND



# London International



**Mark Simmons**  
**LONDON**

+44 (0)7967 190 620 | Mobile  
mark.simmons@mclarens.com

Mark started his career in loss adjusting in 1991 and has dealt with a range of major CAR, construction liability and CPE losses. He has been involved with CAR/ALoP losses on power generation projects, infrastructure and construction liability losses and was extensively involved in settling several high value CAR tunneling and ground movement PL claims on the Crossrail project.

NOTABLE ASSIGNMENTS: CAR Contract Works & PL claims, multi storey building collapse (GBP 1.5 Million), CAR Contract Works tunneling losses & PL claims (GBP 12 Million), CAR/EAR & ALoP, damage to civil engineering works and machinery damage, CAR Contract Works, water damage, latent damage & multiple defects, high rise building (EUR 3 Million), EAR Contract Works, wave damage to harbor project (USD 6.5 Million), CAR Contract Works, water damage loss to new hospital building (GBP 2.6 Million)



**Marc Godfrey**  
**LONDON**

+44 (0) 7503 064 333 | Mobile  
marc.godfrey@mclarens.com

In 1998, Marc entered the insurance sector after 16 years in the construction industry. Building on his knowledge of the construction process within the UK and international arena, he has focused on adjusting high-profile construction and energy claims in many regions, including Europe, Africa, the Middle East, South America and the Caribbean for the last 20 years.

NOTABLE ASSIGNMENTS: EAR claim due to flooding of an oil pipeline in Turkey (USD 5 Million), Various CAR claims at a Cairo wastewater project in Egypt (USD 50 Million), CAR claim resulting from an earthquake at an airport in Turkey (USD 5 Million), EAR claim relating to a fire during construction of the new control room at an oil refinery in Switzerland (USD 10.3 Million), CAR claim (expert witness) due to flooding to a bank in London (USD 12.9 Million), EAR claim relating to a fire during tank construction for Petrobras in Brazil (USD 5 Million), Repudiated CAR claim due to a landslide of the switchyard at a hydroelectric power station in Ethiopia, CAR claim due to damaged breakwater for a petroleum company (USD 6.8 Million)

## London International Resources

Team of **12** International Specialty  
Adjusters operating from London.

Specialist expertise in the construction and engineering  
sector including the management of claims involving  
construction of:

Roads, Bridges and Tunnel Infrastructure Projects | Power Stations and Petrochemical  
Plants | Airports, Rail, Ports and Terminals | Hotels, Resorts, and Golf Courses | Hospitals |  
Factories and Food Processing Facilities



# UK Leadership



**Blue Newton**  
**LONDON**

+44 (0) 7767 756279 | Mobile  
blue.newton@mclarens.com

Blue is a former geotechnical consulting engineer who, following the completion of his RICS Accredited Master's degree, spent a further two years in industry before moving into adjusting and the construction and engineering sector. Blue began his career as an adjuster in 2016 and has experience handling a wide range of CAR, EAR, Construction Non-Negligent (21.2.1), Public Liability and Plant Claims.

NOTABLE ASSIGNMENTS: Claim for storm damage to a port construction project (USD 12 Million), Loss concerning demolition and piling vibration damage to railway arches (GBP 3 Million), Multiple escape of water claims to a 43-storey skyscraper (GBP 4 Million), Claim for escape of water damage to a hospital construction project (GBP 2 Million), Claim involving fire damage to a waste recycling facility and internal machinery (Euro 1.25 Million).



**Mark Savage**  
**LONDON**

+44 (0)7786 100 141 | Mobile  
mark.savage@mclarens.com

Mark started as a loss adjuster in 1991 having completed a Building Surveying degree with a small private practice specializing in construction related losses. Since then, Mark has managed construction and infrastructure related losses as several UK and international adjusting firms.

NOTABLE ASSIGNMENTS: CAR tunnel damage claim in TBM bored tunnel adjacent to the Thames (GBP 4 Million), CAR multi-storey water damage to residential tower (GBP 2.5 Million), PL injury claim – Multiple injury fall from height (GBP 2.5 Million), CAR Tunnel Damage claim for major water authority (GBP 4 Million), Crane collapse resulting in CAR claim (GBP 2 Million)

## UK Resources

**188** specialist loss adjusters  
operating from **18** offices  
throughout the UK & Ireland.

LONDON

CHELMSFORD

BIRMINGHAM

NOTTINGHAM

IPSWICH

BRISTOL

CARDIFF

CHELTENHAM

CROYDON

GLASGOW

LEEDS

MANCHESTER

NEWCASTLE

BELFAST

CORK

DUBLIN

GALWAY

LONDONDERRY



# Europe Leadership



**Gerrit Taal**  
**NETHERLANDS**

+31 (0)620 138 086 | Mobile  
g.taal@vwj.nl

Gerrit began his career in engineering consultancy before starting as an adjuster in 1986 handling construction related claims in the Netherlands and abroad. During his career, Gerrit has gained broad experience in civil and structural engineering issues and claims, with a strong focus on major and complex loss.

NOTABLE ASSIGNMENTS: Crane collapse in residential area (USD 20 Million), Bearing issue in major lift bridge (USD 16 Million), Crane collapse while hoisting bridge deck (USD 6 Million), Damaged farmland due to drainage issue (USD 1.75 Million), Subsidence of civil constructions (USD 1.5 Million), Quality issues with underwater concrete (USD 1 Million), Cracks in boulevard pavement (USD 1.5 Million), Horizontal Directional Drilling, hole collapse (USD 2.8 Million), Soil remediation project: subsidence in residential area (USD 1.2 Million)



**Roeland Steenvoorden**  
**NETHERLANDS**

+31 (0)62 246 1329 | Mobile  
r.steenvoorden@vwj.nl

Roeland began his career working for a contractor involved in design and erection of structural steel for buildings, power plants, and the oil & gas industry. Roeland has wide experience in handling Construction All Risk (CAR), Liability and Property claims in the Netherlands and across Europe. Particular areas of experience include Mechanical and Civil Engineering.

NOTABLE ASSIGNMENTS: PD claim for insurer/captive: Rotor cracks in steam turbine (USD 13 Million), CAR claim for insurer: Corrosion (MIC) stainless steel piping energy plant (USD 8 Million), CAR claim for insurer: fire damage laboratory of University (USD 9 Million), CAR claim for insurer/captive: Damaged district heating pipe (USD 3.8 Million), Liability claim for Insurer/municipality: building subsidence due to construction of subway tunnel (USD 2 Million), PD/Liability claim for Insurer/municipality: quay walls collapse (USD 1 Million), CAR claim for insurer: Problems with Horizontal Directional Drillings (USD 0.8 Million)

## Europe Resources

**100** specialist loss adjusters  
operating from **36** offices across  
**17** countries in Europe.

AUSTRIA

CZECH REPUBLIC

BELGIUM

DENMARK

FINLAND

FRANCE

GERMANY

GREECE

HUNGARY

IRELAND

LUXEMBOURG

NETHERLANDS

SPAIN

SWEDEN

SWITZERLAND

NORWAY

PORTUGAL



# USA & Canada Leadership



**Mark Voronin**  
**SAN FRANCISCO**  
+1 415 298 1427 | Phone  
mark.voronin@mclarens.com

Mark began his insurance career in San Francisco, CA in 1990, initially as an independent adjuster before working for international insurers in California, Illinois and Bermuda where he gained exposure to various international markets and direct experience with the London and Bermudian insurance processes. Mark returned to his Loss Adjusting roots several years ago and has adjusted a number of high profile multi-million-dollar manufacturing and construction losses for London re-insurers and other international markets.

NOTABLE ASSIGNMENTS: Tunnel Boring Machine: Breakdown (USD 300 Million), Hospital Under Construction: Tornado (USD 28 Million), Golf Course under Construction: Flash Flood, (USD 15 Million), Biofuel Plant under Construction: Machinery Breakdown (USD 24 Million); Hospital Under Construction: LEG3 (USD 84 Million); Rail Bridge Collapse (USD 8 Million)



**Denis Smith ANZIIF**  
**VANCOUVER**  
+1 778 668 4744 | Mobile  
denis.smith@mclarens.com

Denis has a proven reputation and expertise in the management and settlement of large, complex industrial, energy and mining losses. Denis is adept at managing both insured and insurer expectations, and has an excellent track record of effective claims management. His expertise spans the insurance markets of Australia, UK, Europe, and North America.

NOTABLE ASSIGNMENTS: Highway 1/Port Mann Bridge Construction, Vancouver B.C. – Bridge Span Collapse, Highway 1, Kensington Ave Ramp – Distressed Civil Works, Canada Line Project – Light Rail Project from Vancouver Airport to Downtown, Construction of Bio Mass Plant

# USA & Canada Resources

**318** specialist loss adjusters  
operating from **35** offices  
throughout the USA and Canada.

ALABAMA	FLORIDA	MISSOURI	OREGON
ARIZONA	GEORGIA	MONTANA	PENNSYLVANIA
ARKANSAS	IDAHO	NEVADA	RHODE ISLAND
CALIFORNIA	ILLINOIS	NEW JERSEY	SOUTH CAROLINA
CANADA	MARYLAND	NEW YORK	TENNESSEE
COLORADO	MASSACHUSETTS	NORTH CAROLINA	TEXAS
CONNECTICUT	MICHIGAN	OHIO	UTAH
DEALAWARE	MINNESOTA	OKLAHOMA	WASHINGTON



# Latin America and the Caribbean Leadership



**Martín Orella**  
**ARGENTINA**

+54 (0)11 4028 5075 | Mobile  
martin.orella@mclarens.com

Martin has gained extensive experience managing construction and engineering related claim adjustments during his 29-year career as a loss adjuster based in Buenos Aires office. His broad knowledge is drawn from his hands-on-experience conducting surveys across various industries and for prominent Argentinian companies. Martin has also been involved in the handling of a diverse array of claims in Argentine bordering countries.

NOTABLE ASSIGNMENTS: Road and freeway construction in Paraguay, Extension of underground in Buenos Aires city, Assembly of 12 Wind Generators, Construction of 30Mw power plant for BIOSAR, Construction of 98Mw power plant for POWERCHINA, Construction of 2 hydroelectric plants with combined capacity of 1.300Mw for consortium of China Gezhoubu Group, Electroingeniería and Hidrocuyo.

Throughout our extensive global presence, our reputation for quality is built on the expertise and local knowledge of our stable teams of loss adjusters, directed by market leading figures.

## LatAm Resources

**80** specialist loss adjusters operating from **18** offices across **9** countries.

**ARGENTINA** 24 Employees | 5 Offices

**BRAZIL** 11 Employees | 2 Office

**CHILE** 13 Employees | 1 Offices

**COLOMBIA** 14 Employees | 2 Offices

**ECUADOR** 4 Employees | 1 Office

**MEXICO** 15 Employees | 2 Office

**PANAMA** 7 Employees | 1 Office

**PERU** 3 Employees | 2 Offices

**PUERTO RICO** 3 Employees | 1 Office

**VENEZUELA** 1 Employee | 1 Office



# Middle East & Africa Leadership



**Malcolm Addy**  
**DUBAI**

+971 5212 32235 | Mobile  
malcolm.addy@mclarens.com

Malcolm has over 34 years' experience in loss adjusting, 19 of which have been spent in the middle east. Malcolm has an extensive background in commercial claims, liability, energy, EAR/CAR, and utility losses and as sole adjuster on many LNG and petrochemical projects.

NOTABLE ASSIGNMENTS: Cyclone Port & Terminal expansion - India (USD 10 Million), Flood damage CSP plant - UAE (USD 8 Million), Fracture LNG flare header - Qatar (USD 5 Million), Tank lining failure Phosphoric Acid Plant - Jordan (USD 4 Million) Flood damage PV project - UAE (USD 2 Million) Design failure of Air Fin cooler at LNG Plant - Qatar (USD 2 Million)



**John Morley**  
**SOUTH AFRICA**

+27 82 553 0574 | Mobile  
john.morley@lloydwarwick.com

John has vast experience handling large and complex property damage and business interruption losses, in particular in the mining, construction and manufacturing sectors (including sugar, cement, pulp, paper and mineral beneficiation). John is based in Johannesburg, but has extensive experience handling large losses throughout Africa and the Indian Ocean Islands.

NOTABLE ASSIGNMENTS: CAR Claims from flooding of Sugar Mill expansions in Southern Africa, EAR claim following mine shaft collapse during construction, CAR claims following breach of dam wall under construction, CAR claims following fire damage to transformers under construction, CAR claim following collapse of stacker on a mine, EAR/ALOP claims following damage on commissioning Thermal Burn Out Unit

## Middle East & Africa Resources

**50** specialist loss adjusters operating  
from **17** offices across **13** countries.

BAHRAIN

ISRAEL

KENYA

KUWAIT

LEBANON

NIGERIA

PAKISTAN

QATAR

SAUDI ARABIA

SOUTH AFRICA

TURKEY

UNITED ARAB EMIRATES

YEMEN



# Asia Leadership



**Simon Stacey**  
**SINGAPORE**

+65 9127 8332 | Mobile  
simon.stacey@mclarens.com

Simon has over 35 years loss adjusting experience in both material damage and liability claims (property and bodily injury). He has extensive experience in claims arising related to the construction industry, having worked in the London Market for 20 years handling CAR/EAR claims (including major tunneling losses). After moving to Singapore in 2000, Simon has increasingly focused on major losses in the power and energy sector with particular emphasis on machinery breakdown.

NOTABLE ASSIGNMENTS: Bridge Collapse (USD 10 Million), Office Building: Fire Loss / CAR (USD 15 Million), Various hydro losses in Vietnam: Tunnel/Slope face collapses, Refinery EAR losses



**Kenny Lau**  
**HONG KONG**

+852 9798 7742 | Mobile  
kenny.lau@mclarens.com

Kenny worked in the engineering and construction industry in Hong Kong for 10 years before entering the insurance industry in 2008 as Engineering Adjuster handling a range of construction claims in Hong Kong and Macau. Kenny qualified as a Chartered Loss Adjuster in 2014 and has been responsible for complex CAR claims throughout Asia.

NOTABLE ASSIGNMENTS: Extensive ground movement on the reclaimed land during the construction of Hong Kong-Zhuhai Bridge Hong Kong Link Road (HY/2011/03) (HK \$150 Million), Damage to 10 nos. diaphragm wall panels during the construction of MTRC Express Rail Link (HK \$21.5 Million), Damage to over 400m long newly completed seawalls at Taishan, China (HK \$10 Million), Damage to an approximately 50m long bored pile during the berth construction in Hong Kong (HK \$6.0 Million), Collapse of a conveyor belt at Kennedy Town in Hong Kong under MTRC Tunnel construction project (HK \$5.0 Million), Damage to Asia Airfreight Terminal during the adjacent CX Cargo Terminal construction works at Check Lap 'Kok in Hong Kong (HK \$3.0 Million)

## Asia Resources

**282** specialist loss adjusters  
operating from **35** offices across  
**13** countries / territories.

**CHINA** 66 Employees | 11 Offices  
**HONG KONG** 40 Employees | 1 Office  
**INDIA** 72 Employees | 9 Offices  
**INDONESIA** 56 Employees | 2 Offices  
**JAPAN** 3 Employees | 1 Office  
**MALAYSIA** 5 Employees | 1 Office  
**MYANMAR** 2 Employees | 1 Office

**PHILIPPINES** 9 Employees | 2 Offices  
**SINGAPORE** 30 Employees | 1 Office  
**SOUTH KOREA** 15 Employees | 1 Office  
**TAIWAN** 20 Employees | 2 Offices  
**THAILAND** 58 Employees | 1 Office  
**VIETNAM** 11 Employees | 2 Offices



# Australia Leadership



**Darren McKinnon**  
**BRISBANE**

+61 (0)499 794189 | Mobile  
darren.mckinnon@mclarens.com

Darren has been in the insurance industry for in excess of 40 years with the last 30 years spent in various adjusting roles. Prior to joining McLarens as their Australian Operations Manager, Darren held several positions with a multi-national loss adjusting firm; the latest roles being Regional Manager – QLD, NT, SA & WA (Australia), Singapore Country Manger and State Manager – Queensland (Australia). He has extensive experience in managing loss adjusting operations and is the contact for the Australian Construction & Engineering team.

NOTABLE ASSIGNMENTS: Fire claim – Accountancy Practice (AUD 1 million), Public Liability claim – Terrorism incident – International Hotel (US\$25 million), Product Liability claim – Beverage manufacturer (US\$4 million), Personal Injury claim (Paraplegia) – Shire Council – (AUD 2 million), Personal Injury claims (various) – Prison Corrective Services (up to AUD 1 million)

// Major construction and infrastructure claims call for multi-skilled specialists who are able to respond rapidly and decisively, however large or complex a loss.

## Australia Resources

**60** specialist loss adjusters operating from **7** offices throughout Australia.

ADELAIDE

SYDNEY

BYRON BAY

BRISBANE

NEWCASTLE

MELBOURNE

PERTH



# New Zealand Leadership



**Peter Ziegler**  
**AUCKLAND**  
+64 21 791 958 | Phone  
peter.ziegler@mclarens.co.nz

Peter is a Chartered Loss Adjuster with over 30 years’ experience in Loss Adjusting in both New Zealand and Australia, following underwriting roles in the insurance industry. He specialises in Commercial Property, Contract Works, CAR/EAR, Construction Liabilities and Professional Indemnity claims.

NOTABLE ASSIGNMENTS: Infrastructure project - Storm damage to roading and infrastructure works (NZD 47 Million), Hospital Construction - Water damage (NZD 2.3 Million), Infrastructure project - Cracking to infrastructure ground works of project (NZD 2 Million), Infrastructure project - Weather event infrastructure damage (NZD 1.2 Million), Government Building: Fire damage to infrastructure ground works (NZD 2 Million)



**Danie Keyser**  
**AUCKLAND**  
+64 212 722 177 | Phone  
danie.keyser@mclarens.co.nz

Danie has over 30 years of experience working for multi-national adjusting firms in South Africa and New Zealand. Danie specialises in handling major and complex assignments, including catastrophe events across New Zealand and Pacific Islands. He specialises in contract works, commercial property, public liability and manufacturing and retail.

NOTABLE ASSIGNMENTS: Multi-level commercial premises under construction: Fire damage (NZD 200 Million), Art Gallery: Burst water pipe (NZD 1.8 Million), Government Building: Water damage (NZD 1.3 Million), Lead adjuster and team leader of over 400 earthquake claims following the Canterbury earthquakes of 2010-2011

New Zealand  
**140** specialist loss adjusters  
operating from **26** offices  
throughout New Zealand.

- AUCKLAND
- BAY OF PLENTY
- CANTERBURY
- GISBORNE
- HAWKE’S BAY

- MANAWATU-WANGANUI
- MARLBOROUGH
- NELSON
- NORTHLAND
- OTAGO

- SOUTHLAND
- TARANAKI
- WAIKATO
- WELLINGTON
- WEST COAST



Core Competencies

Claims Management

- Property
- Casualty
- Catastrophe Response
- Crisis Management Response

Forensic Accounting

Risk Management

- Asset Management
- Risk Services Consulting

- Accurate Loss Valuation
- Business Interruption Mitigation
- CAT Response
- Complex Loss Management
- Customised Claims Bordereaux
- Customised Loss Reports
- Financial Analysis
- International Relationships
- International Resolution Teams
- Investigation and Quantum Review
- Loss Mitigation
- Loss Prevention Recommendations
- Mediation/Settlement
- Pre-risk Planning
- Recovery/Subrogation
- Risk Management Surveys
- Salvage Management

Specialties





# Core Competencies

Our core competencies include claims management, environmental services, forensic accounting and risk management, however our Asia team is especially focused on claims in the property and casualty sectors, with various inter-disciplinary backgrounds. Our team offers:

**Technical Expertise:** Hand-picked talent with the most effective combination of expertise, experience and local knowledge.

**High-Value Partnership:** Our model includes low caseloads combined with a proactive field investigation at claim onset.

**Premium Service:** Quite simply, world-class service is at the heart of our client-centric culture. Thanks to our size and spirit of collaboration, we pride ourselves on authentic, personal, long-term partnerships.

## Property

McLarens and our predecessor companies have a long tradition of professional property loss adjusting dating to 1931 in Scotland.

We have a rich tradition of property loss adjusting. Today, our experienced, proactive adjusters manage all types of property claims, with particularly strong knowledge of:

- Hospitality
- Airport
- Builder's Risk
- Real Estate

- Retail
- Manufacturing
- Municipalities and Education
- Healthcare
- Technology
- General Commercial Property
- Global and Regional Accounts

## Casualty

Across the globe, our specialist Casualty and Liability adjusters and support staff are ready to deliver a rapid solution to your liability claim, ensuring the best outcome possible.

Our specialist expertise covers:

- General Liability
- Employers' and Contractors' Liability
- Professional Indemnity
- Environmental Liability
- Construction Defect
- Public Entity Liability
- Event Liability
- Aviation Liability
- Protection and Indemnity

Working closely with insurers, insureds and legal counsel, we take a proactive approach to claims management, ensuring a prompt settlement wherever possible. With more complex claims, we can collect and maintain evidence over an extended time frame to ensure resolution based on the most accurate information available.

# McLarens Specialty Overview

McLarens offices are all able to deal with standard Property and Casualty risks. In respect of specific expertise in specialist areas our adjusters have the following knowledge and skills:

## Aviation

Our global aviation team is the world's leading provider of claims services to the aviation industry. In addition, we provide asset, risk management and aircraft technical services.

Quality is at the heart of McLarens. Managing in excess of 5,000 assignments each year, our experienced aviation professionals deliver an unparalleled service – providing seamless, comprehensive and independent solutions to the aviation insurance market, light aircraft and commercial aircraft operators, lessors, and financial institutions. With offices around the world, we have the global reach and the local presence to rapidly respond to the needs of our clients in all areas of the aviation industry and offer them unmatched credibility and assurance.

## Construction & Engineering

McLarens Construction & Engineering Group supports a sub-set of traditional property

adjusting where the size, location or complexity of a loss calls for special capabilities or skills.

The Construction & Engineering Group can pull together a multi-skilled team to respond rapidly and decisively. The team brings specialist technical knowledge in the following areas:

- Construction & Erection Risks
- Engineering
- Machinery Breakdown
- Associated BI and ALOP/DSU covers

## Consumer Goods

McLarens understands the pressure and repercussions of consumer product failure. Our crisis management team in particular has extensive experience regarding the urgent, expert care and attention in handling these claims. This typically involves the added complexity of reputational risk issues arising from the media, government authorities, security services, customers and consumers.

Our team's technical knowledge covers:

- Product recall expense & liability
- Product contamination
- Automotive & consumer durables forms
- Contaminated food/restaurant contamination/foodborne illness cover
- Reputational risk



## Specie

McLarens global claims services network has a long-standing reputation managing and adjusting Fine Art, Jewelry & Specie (FAJ & Specie) losses.

FAJ & Specie losses are unlike any other losses. In place of random events and acts of god are usually moral hazards like scams, theft or infidelity. It takes more than traditional claims management to successfully adjust such losses. You also need what professionals refer to as a “good nose”. Our expert FAJ & Specie adjusters have this potent mix of experience and intuition, giving them the tools to manage claims.

### Risks

- Jewelers Block
- Fine Art
- Personal Articles Floater
- Fidelity Guarantee
- Bankers Blanket Bond
- Entertainment
- Furriers Block
- Musical Instruments
- Electronic and Computer Crime

### Services

- Loss evaluation, investigation & resolution
- Recovery of stolen property
- Negotiation with intermediaries
- Liaison with local and national policy agencies
- Pre-risk planning, including risk management surveys

## Energy & Natural Resources

McLarens global team of loss adjusters are highly regarded as specialists in the Natural Resources sector.

Education and prestigious credentials combined with diverse technical field experience proves McLarens Natural Resources as the preferred adjusting resource for industries such as:

- Upstream, midstream, downstream
- Power generation
- Renewables
- Inland marine
- Business interruption
- Onshore/offshore energy
- Mining
- Petrochemicals
- Builder’s risk/contractors all risk

## Marine & Transportation

McLarens has provided specialized global marine and other cargo services dating back to 1931. We have a long-standing reputation as global marine and transportation specialists.

Marine and Transit losses often come with their own peculiar challenges, from locating and accessing damaged property to managing the differing interests of insurer, insured and manufacturer.

We offer a range of Transportation and Surveying services to ensure your goods are fully taken care of before, during and after their journey, including:

- Pre-risk loss prevention survey and recommendations
- Loss recovery
- Subrogation

## Commercial Property

Our experienced Commercial Property loss adjusters manage all types and severity of Commercial Property claims.

Our service goes far beyond simply valuing losses. We understand that a property loss very often has serious commercial consequences. Our adjusters will get straight to work to mitigate the loss, rapidly return assets to operational use and potentially achieve large cost savings for insured and insurer alike.

Our Property Loss Management program covers:

- Reliable loss valuation
- Efficient loss mitigation
- Business interruption assistance
- Multiple adjusters assigned to a single-incident major loss

- International resolution teams
- Integrated subrogation support
- Accountants and legal counsel

## Forensic Accounting

As an extension of our expert adjuster network, our in-house forensic accounting team consists of credentialed professionals with deep technical expertise in the insurance industry. Through methodical analysis of financial and operating data, our forensic accounting team focuses on evaluating and identifying the real economic impact of insurance claims and damages – enabling our clients to minimize risks, protect assets and make informed decisions.

This group works hand-in-hand with our adjusters to deliver our clients a “one-stop solution” to their comprehensive loss adjusting needs – streamlining the resolution process and delivering efficient, value-added service.

Our experienced in-house accounting team has proven know-how across a range of property and liability loss scenarios, including; Business Interruption, complex stock losses, fidelity guarantee, product liability and product guarantee.







## Connect

✉ [construction@mclarens.com](mailto:construction@mclarens.com)

🖱 [www.mclarens.com](http://www.mclarens.com)

**in** [McLarens](#)

🐦 [@McLarensGlobal](#)



©2022 McLarens. All rights reserved