



## SARAH HERON

CLAIMS TECHNICIAN

### CONTACT

3 Hardman Square,  
Spinningfields,  
Manchester  
M3 3EB  
O: +44 (0) 161 504 5128  
M: +44 (0)28 9694 6685  
sarah.heron@mclarens.com  
mclarens.com

### SPECIALTIES

Property  
Third Party Administration

### ADDITIONAL EXPERTISE

Motor & Property Claims, Injury  
Settlements, Negotiation, Fraud  
Detection

### BIOGRAPHY

Sarah joined McLarens in January 2020 with 15 years of experience within insurance companies and brokers. She has a wealth of knowledge relating to a wide portfolio of insurance products, in personal and commercial lines. Sarah's most recent role was as a Motor Injury Claims Handler.

Sarah works in the field of technical claims handling; processing claims for both property and casualty disciplines as well as providing adjustment services and managing TPA schemes. Sarah handles claims with attention to detail and efficiency, ever on the lookout for ways to improve and progress. She is involved in the Insurance Institute of Northern Ireland.

### QUALIFICATIONS

- St Patrick's Girls' Academy - 10 GCSE's
- 1 AS-Level and 3 A-Levels
- NVQ Level 3 Retail & Financial Services

### INDUSTRY CERTIFICATION

- Cert CII