



Saudi Arabia

Capabilities

Quality is at the heart of McLarens

McLarens is trusted by clients worldwide to deliver the best in claims management, from loss adjusting and auditing services and damage surveying. Throughout our extensive global presence, our reputation for quality is built on the expertise and local knowledge of our stable teams of loss adjusters, each directed by market leading figures.

Local Expertise

McLarens service locations in Saudi Arabia are strategically located to respond rapidly to clients' instructions at any time. With the resources of its integrated global network, McLarens is committed to providing quality services to local insurance markets and its customers and the reinsurance market. We have experience and technical expertise in each of our specialties, with a combination of local and regional specialists managing complex losses, whether these involve Machinery Breakdown, Engineering, Power & Energy, Construction & Erection All Risks, dedicated forensic accountants specialising in Business Interruption and Delay in Start Up, and Specialty Financial Lines.

Why McLarens

- McLarens offers a collaborative, team-based approach
- Local personnel, regional expertise and global coordination
- Visible and contactable throughout the claims process to build trust and encourage communication
- Innovative use of technology to accelerate claim investigations

A Holistic Service

- Comprehensive reporting to international standards
- Attention to details and active coordination between all parties
- Identify potential for recoveries (e.g. assist tracing; third-party liability; criminal/civil action), and forensic accountancy expertise for accurate loss quantification
- Understanding different legal provisions in the region

Count on Us

The investigation practices of all insurance claims at McLarens are intended to detect and prevent fraudulent claims. Our investigation team's success in this regard stems from their rich experience attention to the latest deceitful trends in misrepresented information or intentional actions, and readily available assistive technology. To determine the authenticity of claims, we employ timely responses deep understanding of claims, and appropriate measures.

GLOBAL STATS

~2,000
employees worldwide

90 years serving the
insurance services market

200+ service locations
around the world

80% of employees
recommend it as
a workplace

20 average years of
experience per adjuster

1932 is the year
McLarens was established

Our Global Reach



Number of service locations by region.

Our strategic locations enable our team to provide rapid response around the globe, with local knowledge.

Asia

- China
- Hong Kong
- India
- Indonesia
- Japan
- Malaysia
- Myanmar
- Philippines
- Singapore
- South Korea
- Taiwan
- Thailand
- Vietnam

Australasia

- Australia
- Fiji
- New Zealand

Caribbean

- Jamaica
- Puerto Rico
- Trinidad & Tobago

Europe

- Austria*
- Czech Republic*
- Finland*
- France
- Germany*
- Greece*
- Italy*
- Netherlands
- Poland*
- Portugal*
- Romania*
- Spain
- Sweden*
- Switzerland*

Latin America

- Argentina
- Brazil
- Chile
- Colombia
- Ecuador*
- Mexico
- Panama
- Peru*

Middle East & Africa

- Bahrain
- Israel
- Kenya
- Kuwait*
- Lebanon
- Nigeria*
- Pakistan*
- Qatar
- Saudi Arabia
- South Africa*
- Turkey*
- United Arab Emirates
- Yemen*

UK & Ireland

- Ireland
- United Kingdom

USA & Canada

- Canada
- USA

Kingdom of Saudi Arabia Team



Hassan Abdulfattah

GENERAL MANAGER

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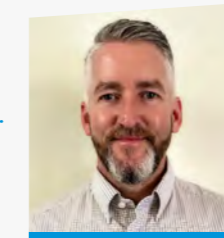


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ACL A Chartered Loss Adjuster, ANZIIF (Fellow) CIP, Dip General Insurance, Dip Insurance Broking, Dip Loss Adjusting, Dip Integrated Risk Management - ANZIIF, Dip CII (Claims), Dip CILA, FIFAA

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Specialty / Expert Knowledge

We provide a wide range of claims services by our highly qualified and experienced team. We provide a policyholder focused, adjuster-led solution for our clients.

We offer a range of specialist practices including:

- Casualty
- Commercial Property
- Construction & Engineering
- Financial lines
- Forensic Accounting
- Power and Energy
- Transportation

Casualty

Our specialist Casualty and Liability adjusters and support staff are ready to deliver a rapid solution to your liability claim, ensuring the best outcome possible.

Our specialist expertise covers:

- General Liability
- Employers' and Contractors' Liability
- Professional Indemnity
- Construction Defect
- Public Entity Liability
- Protection and Indemnity

Working closely with insurers, insureds and legal counsel, we take a proactive approach to claims management, ensuring a prompt settlement wherever possible. With more complex claims, we can collect and maintain evidence over an extended time frame to ensure resolution based on the most accurate information available.

Commercial Property

Our experienced Commercial Property loss adjusters manage all types and severity of Commercial Property claims.

Our service goes far beyond simply valuing losses. We understand that a property loss very often has serious commercial consequences. Our adjusters will get straight to work to mitigate the loss, rapidly return assets to operational use and potentially achieve large cost savings for insured and insurer alike.

Our Property Loss Management program covers:

- Reliable loss valuation
- Efficient loss mitigation
- Business interruption assistance
- Multiple adjusters assigned to a single-incident major loss
- International resolution teams
- Integrated subrogation support
- Accountants and legal counsel

Construction & Engineering

We recognize that insurance claims involving Construction & Engineering losses require a loss adjusting and claims management service that has the industry knowledge, technical ability and drive to deliver client satisfaction.

Our expertise covers:

- Construction & Erection Risks
- Engineering
- Machinery Breakdown and Damage
- Associated BI and ALOP/DSU covers
- Mechanical
- Professional Indemnity

Financial lines

Financial Lines claims are perhaps the most 'personal' of all and the handling of such claims require that extra understanding and considerate approach. Technically, our experienced adjusters are recognized as market leading, however, with these claims our personal approach with the policyholder is what sets us apart. Trust and understanding are key.

Our capabilities in financial lines include:

- Commercial Crime
- Management Liability
- Financial Institutions Professional Indemnity
- Professional Indemnity

Power and Energy

McLarens have enjoyed a presence in the Middle East for over 30 years. Its main operation has always been based in KSA, where we are the largest international adjuster. Since 2007, we have been licensed by SAMA to operate in the Kingdom. LWI is an established adjuster in the Middle East region. As part of the McLarens Group, this provides access to our offices and surveyors throughout the Middle East. Through our parent company, McLarens, LWI are SAMA licensed loss adjusters and fully compliant with all requirements of the insurance authorities in the Kingdom of Saudi Arabia.

LWI is the Natural Resources arm of McLarens and is a wholly owned subsidiary of McLarens, all LWI instructions in KSA should be made through McLarens KSA.

LWI And McLarens have locally licensed adjusters in the United Arab Emirates, Kingdom of Saudi Arabia, Bahrain, Qatar, Lebanon, and associate adjusters in Kuwait, Iraq, Turkey, Egypt, Yemen, Pakistan, India and North Africa.

Together, as one Team, we can provide 'boots on the ground' very quickly. Whilst respecting local practice, our reports are produced and losses managed in a way that meets the expectations of Insureds, Insurers and Reinsurers.

A full outline of our global presence is provided on our respective websites: McLarens.com and lloydwarwick.com

Forensic Accounting

McLarens' Forensic Accounting team specializes in providing forensic accounting services relating to insurance claims. Our expert assistance commences early in the claim process helping the claimant formulate an appropriate mitigation strategy. Internally, we collaborate among our forensic accounting team and our property adjusters allowing us to develop outcomes to reduce the Claimants and Insurers overall exposure and produce a superior result.

McLarens Forensic Accounting has expertise in the following lines of business:

- Advanced loss of profits
- Business interruption
- Class action
- Credit guarantee
- Cyber
- Fidelity guarantee
- Financial Liability
- Malicious product tamper and extortion
- Product guarantee
- Product liability
- Product recall

Further, we also offer the following specialist services:

- Fraud
- Litigation support
- Catastrophe response
- Pre-risk surveys
- Recovery actions
- Tax audit

Our Approach

To provide the mitigation strategies that will reduce both the length of time a loss continues and its financial impact, we combine the following:

1. An in-depth knowledge of each industry sector
2. Practical understanding of the claims process
3. Broad comprehension of all elements of an insurance policy
4. The relationship with our adjusting colleagues

25,872.00	3,345,345.00	23,442.00	534,454.00	34,534.00
34,557.00	345.00	234,768.00	42,343.00	342.00
7,566.00	42,456.00	234,234.00	5,564.00	23,442.00
38,484.00	5,345.00	634,567.00	234,676.00	46,456.00
16,164.00	16,164.00	10,776.00	234,423.00	4,234,467.00
33,245.00	3,423.00	34,423.00	42,234.00	34,233.00
54,322.00	2,342.00	7,552.00	1.00	564,523.00
23,312.00	3,423.00	23,423.00	34,55	246,723.00
9,220.00	234,423	234,233.00	45,344.00	24,423.00
31,428.00	31,4	534,457.00	45,573.00	442,344.00
14,772.00	14	14,772.00	14,772.00	40,334.00
16,392.00	16,392.00	16,392.00	16,392.00	4,744.00
15,168.00	15,168.00	15,168.00	15,168.00	096.00
58,680.00	58,680.00	58,680.00	58,680.00	4,100.00
13,704.00	13,704.00	13,704.00	13,704.00	662.00
15,924.00	15,924.00	15,924.00	15,924.00	3,465.00
51,000.00	51,000.00	51,000.00	51,000.00	1,000.00
46,884.00	46,884.00	46,884.00	46,884.00	1,448.00
37,872.00	37,872.00	37,872.00	37,872.00	3,184.00
550,009.00	3,955,000.00	2,580,255.00	1,835,094.00	88,520.00

Forensic Accounting Team



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