



ARETHA ZHANG – 张雯婷

SURVEYOR / SENIOR LOSS ADJUSTER

CONTACT

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SPECIALTIES

Marine
Casualty
Third Party Administration

ADDITIONAL EXPERTISE

Cargo

BIOGRAPHY

2006 – 2010 Aretha learned English as major at University, who speaks, reads and writes English well.

Between 2010 – 2011 Aretha worked as HR in Shanghai, China where she learned to follow market changing and found appropriate one on the right position as well as gained experience on enterprise operations.

2011 – 2016 she worked for Crawford China Limited as a surveyor where she gained rich experience on claim handling and done assessment to different kinds of insurance claim include Marine, Liability and Property claims, also trained herself on Customer management & Project management to serviced the major client with no complaint.

Aretha joined McLarens China in 2017 as a Surveyor who qualified by China Insurance Association, where she gained rich experience on claim handling and good at Public Liability cases handling, also settled and managed the Clinical Trial Liability cases with the client and assist the Insured, hospital, patient to make the compromise. Being engaged in the Export Product Liability cases handling, responsible for arrange the foreigner loss adjuster, follow-up, commission, tracking and feedback of litigation cases timely.

INDUSTRY CERTIFICATION

- CIRC Licensed Adjuster

LANGUAGE SKILLS

- Mandarin
- English

ADJUSTER EXPERIENCE

12 years

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NOTABLE ASSIGNMENTS

Sample Casualty Losses

- Frost cracking on pipe of one Warehouse Company caused stowed hundreds of imported household appliances suffered wet damage
- Products self-fired caused property damage onto restaurants
- Various of Third Party bodily injury / death claims at hotels
- Various of Third Party bodily injury & property damage claims at rental house from Leaser & Lessee

Sample Clinical Trial Liability Cases

- Death claims after joining a Clinical Trial Project at hospital
- Disability compensation after joining a Clinical Trial Project at hospital
- Plant man claims after joining a Clinical Trial Project at hospital
- Medical Device damage claims after joining a Clinical Trial Project at hospital

Sample Vaccine Liability Cases

- Death claims after injected the vaccine
- Disability claims after injected the vaccine
- Lawsuit claims relevant the injected vaccine and Expert group involved in

Sample Product Liability Cases

- Products sold from domestic China to overseas, caused the family property damage result from a fire
- Water damage result from a product sold from domestic China to overseas
- Lawsuit cases in US/Europe/Canada etc. caused from a product failure sold from domestic China to overseas

Sample Property Losses

- Millions of losses at manufacturers of equipments and workshops which caused by flood
- Fire on one equipment of a manufacturer workshop which influent a whole producing line
- Machinery Breakdown at manufacturer of one set milling machine