



MCLARENS APPOINTS CONSERVATION AND RESTORATION SPECIALIST

Lisa Usman has joined McLarens Private Clients & Estates

Specialist adjusting firm continuing to build out a multi-disciplinary practice across the UK & Ireland

LONDON – AUGUST 2023: Global claims services provider [McLarens](#) has appointed Lisa Usman as an Adjuster/Conservation Specialist within its Private Clients & Estates team in the UK and Ireland. Lisa's appointment will enhance McLarens' offering around the assessment, conservation and restoration of rare and historic artifacts for clients in the High Net Worth (HNW) market.

Lisa is a leading specialist with a degree in Archaeological Conservation, a post-graduate degree in Forensic Archaeology Science, and a second post-graduate degree focussing on cultural heritage in natural disasters, especially earthquakes.

Over the course of a career spanning 27 years, Lisa has spent several years working on excavation in the Middle East, accepting a position at Qatar Museums in Doha, Qatar. Since returning to the UK, Lisa has held roles with conservation specialists Plowden and Smith, and with the conservation and damage restoration company Richfords Fire & Flood, where she set up the HNW contents response team. She has worked with global insurance companies and loss adjusters responding to major losses, and assisting in salvaging and preventing secondary damage to content. She regularly deals with complex and high-value losses, including multi-million pound damage to historic objects and fine art.

Lisa is the latest appointment for McLarens Private Clients & Estates which has grown to 16 specialist adjusters since its launch six years ago. The team offers full coverage for clients operating across the HNW, agriculture, farming, rural estates, and related sectors. Lisa's appointment is also the latest example of McLarens building out a multi-disciplinary practice in the UK & Ireland.

Tim Carpenter, Head of Private Clients & Estates: *"This is a hugely positive development and reflects how far our Private Clients & Estates proposition has come. We now offer a multi-disciplinary service of considerable scale and expertise. Lisa brings a unique skillset to the team. Her insights and experience will help improve our speed of response, reducing the risk of secondary damage and supporting the restoration of specialist objects on an equitable basis for both policyholders and insurers. Lisa's expert knowledge will help to build rapport and confidence with clients in that crucial first 10 mins of a loss – something that is particularly important in the HNW market. We're delighted to have her on board."*

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About McLarens

Founded in 1932, McLarens is a leading independent global insurance services provider with offices and operations strategically located in 45 countries around the world. With a focus on complex, commercial and niche markets, the company provides loss adjusting, claims and risk management services, as well as auditing and pre-risk surveying. McLarens' global footprint enables it to provide streamlined consistent service to clients across the world, while at the same time delivering local expertise and responsive service. The company's expert adjusters have an average of over 20 years' experience, operating across a range of industries with specialties including: Property, Casualty, Crisis Management, Natural Resources, Construction & Engineering, Agriculture, Aviation, Forensic Accounting, Investigation, Marine, FAJ & Specie, Global TPA Services and Environmental consulting services. For more information, please visit: www.mclarens.com.

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