

United Arab Emirates

Capabilities

Quality is at the heart of McLarens

McLarens is trusted by clients worldwide to deliver the best in claims management, from loss adjusting and auditing services and damage surveying. Our reputation for quality is built on the expertise and local knowledge of our stable teams of loss adjusters.

Local Expertise

- McLarens offers a collaborative, team-based approach
- Local personnel, regional expertise and global coordination
- Visible and contactable throughout the claims process to build trust and encourage communication
- Innovative use of technology to accelerate claim investigations

A Holistic Service

- Comprehensive reporting to international standards
- Attention to detail and active coordination between all parties
- Identify potential for recoveries (e.g. assist tracing; third-party liability; criminal/civil action), and forensic accountancy expertise for accurate loss quantification
- Understanding different legal provisions in the region

Count on Us

The investigation practices of all insurance claims at McLarens are intended to detect and prevent fraudulent claims. Our investigation team's success in this regard stems from their rich experience, attention to the latest deceitful trends in misrepresented information or intentional actions, and readily available assistive technology. To determine the authenticity of claims, we employ timely responses, deep understanding of claims, and appropriate measures.



GLOBAL STATS

~2,000
employees worldwide

90 years serving the
insurance services market

200+ service locations
around the world

20 average years of
experience per adjuster

1932 is the year
McLarens was established

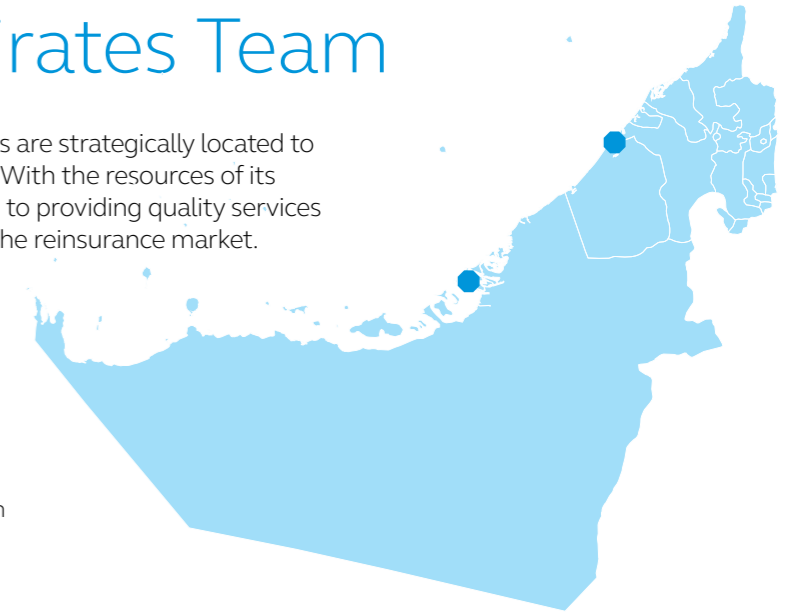
Our Global Reach



Number of service locations by region.

United Arab Emirates Team

McLarens service locations in United Arab Emirates are strategically located to respond rapidly to clients' instructions at any time. With the resources of its integrated global network, McLarens is committed to providing quality services to local insurance markets and its customers and the reinsurance market.



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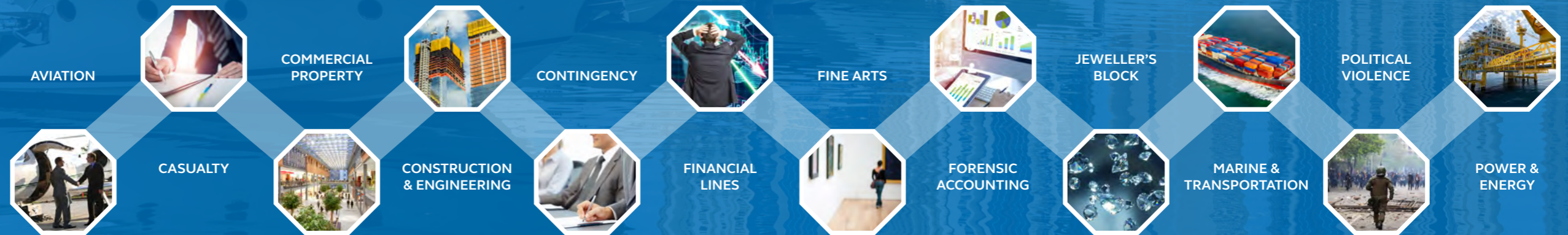
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Our Capabilities

Specialist Practices



Casualty

Working closely with insurers and insureds, we take a proactive approach to claims management, ensuring a prompt settlement wherever possible. With more complex claims, we can collect and maintain evidence over an extended time frame to ensure resolution based on the most accurate information available.

Our specialist expertise covers:

- General Liability
- Employers' and Contractors' Liability
- Professional Indemnity
- Construction Defects
- Public Entity Liability
- Protection and Indemnity

Commercial Property

Our service goes far beyond simply valuing losses. We understand that a property loss very often has serious commercial consequences. Our adjusters will get straight to work to mitigate the loss, rapidly return assets to operational use and potentially achieve large cost savings for the insured and insurer alike.

Our Property Loss Management program covers:

- Reliable loss valuation
- Efficient loss mitigation
- Business interruption assistance
- Multiple adjusters assigned to a single-incident major loss
- International resolution teams
- Integrated subrogation support
- Accountants and legal counsel

Construction and Engineering

We recognize that Construction and Engineering losses require a service that has the industry knowledge, technical ability and drive to deliver client satisfaction.

Our expertise covers:

- Construction and Erection Risks
- Engineering
- Machinery Breakdown and Damage
- Associated BI and ALOP/DSU covers

- Mechanical
- Professional Indemnity
- Plant and Machinery

Financial lines

Financial Lines claims are perhaps the most 'personal' of all and the handling of such claims require that extra understanding and considerate approach. Technically, our experienced adjusters are recognized as market leading, however, our personal approach with the policyholder is what sets us apart. Trust and understanding are key.

Our capabilities in financial lines include:

- Commercial Crime
- Management Liability
- Financial Institutions Professional Indemnity
- Professional Indemnity

Marine

Marine losses often come with their own specific and complex challenges, from locating and accessing damaged property to managing the differing interests of insured

and manufacturer. Our global team brings extensive experience with cargo, hull, and ports and terminals losses. From preventative measures to business continuity to recovering third-party liabilities, we have the insight to save large amounts of time and money for the insureds business.

We offer a range of services to ensure the insureds' goods are fully taken care of before, during and after its journey, including:

- Pre-Risk and Loss Prevention Surveys and Recommendations
- Loss Adjusting
- Loss Recovery
- Subrogation
- Business Interruption

Power and Energy

Construction claims of Power and Energy facilities, whether renewable energy or natural resources, is one of the foundations of McLarens expertise. In addition, Lloyd Warwick International, a wholly owned subsidiary of McLarens, has market leading expertise in such operational losses and is available as a One Team approach.



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