

Global Mining Capabilities

Complex Loss and Natural Resources

Overview

Our Approach and Experience

Lloyd Warwick International (LWI) is a global natural resources adjusting firm, specialising in loss adjusting and claim management, serving the international insurance and reinsurance markets. Our staff have extensive industry and adjusting experience gained over many years on a diverse range of losses including onshore and offshore energy, mining, marine, ports and terminals, traditional power generation, renewables and special risks. We employ qualified insurance engineering adjusters focused on complex operational and construction losses. Working in collaboration with the Insureds, their Insurers, subject matter experts, and brokers, LWI will formulate a claim management plan to assist in detailed cause investigation (to establish policy trigger and response), mitigating complex losses, facilitating progress payments, and ultimately drive accepted claims to an efficient conclusion. Located across the world at strategic hubs, in addition to working with our colleagues from McLarens the LWI team can quickly service any location regardless of geography.



We employ qualified insurance engineering adjusters focussed on complex operational and construction losses from the mining sector.



Our Culture and Collaboration

Our offices are designed to enable the collaborative management of claims with Insurers and Insureds to facilitate timely resolution of major and complex losses. Our technical adjusting staff function as strategic loss managers, offering the security and confidence that every aspect of large claims will be planned, organised, and executed at the highest levels of industry, technical, and regulatory standards.

We efficiently attend remote sites involving complex or large loss regardless of location. In addition, our world-wide base of resources gives us the capacity and capabilities to handle concurrent complex losses.

We ensure excellent communication between all parties by being transparent and sharing all relevant information. Additionally, structured reserve presentation, cash flow tracking and

interim payment forecasting help improve decision making and ultimately reduce the cost of claims. Utilising state of the art technology and systems, we take great pride in our document management and dissemination of information to interested parties.

Where relevant and appropriate, we can also deploy LW Eye, our remote inspection capability, which enables us to undertake a survey of the loss location within hours of the notification to recover preliminary information and tailor our claim handling response accordingly.

We earn our customer's confidence through our expertise, innovation, performance and integrity and seek long term partnerships. Please feel free to reach out to any of our adjusters for further information.

Our Claims Experience

Our claims experience has included the following mining assets across bulk commodities and precious & heavy metals.

- Open cut mining
- Underground mining
- Longwall, block & pillar mining
- Dredge mining
- Minerals processing infrastructure
- Smelting
- Rail & port operations
- Heavy mobile plant
- Product contamination
- Large process building fires and explosions

Some typical examples of our Claims experiences across all continents include:

- Train derailments (bulk commodities)
- Processing Equipment e.g. mill girth gear and motor failures, conveyors, thickeners etc
- Pit wall failures and haul road damage
- Power station claims (turbines & generators)
- Flood & cyclone claims involving pits, processing infrastructure and contract works
- Port blockage claims
- Heavy Mobile Plant - Dump truck, drill rig and shovel losses (rollovers and fires)
- Bullion theft

Most of these matters include significant property damage and business interruption elements.



Our Global Team

Our goal is to provide dynamic professional services to the international insurance and reinsurance markets, placing special emphasis on technical excellence and quality of service. We have brought together a dedicated group of specialist adjusters, multi-disciplined engineers and accountants who are widely recognised throughout the International insurance community for working in co-ordinated teams to provide market leading services to our clients. Our Global team is drawn from various multidisciplinary backgrounds and regions with experience gained from London, Asian, African, US and Australian markets.

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