



## NICK DENCH

SENIOR CHARTERED LOSS ADJUSTER

### CONTACT

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Dickson ACT 2602  
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### SPECIALTIES

Casualty  
Catastrophe Response  
Property  
Builder's Risk  
Commercial Property  
Construction & Engineering  
Entertainment  
Hospitality  
Manufacturing  
Municipalities  
Renewables  
Retail

### INDUSTRY CERTIFICATION

- ANZIIF (Snr Assoc) CIP
- Dip Fin Serv (Loss Adjusting),  
Chartered Loss Adjuster
- ACLA

### BIOGRAPHY

Nick is a Chartered Loss Adjuster with over eighteen years' experience in the insurance and loss adjusting industries across New Zealand, Australia, Fiji, Tonga, Vanuatu, Cook Islands, Guam and the Solomon Islands.

Nick specialises in Property and Casualty losses and Catastrophe Response, providing advice on issues such as building, contents and stock losses, retaining wall and land failure, and in particular the resolution of complex claims.

He has worked regularly on large losses in Fiji since 2012, in both catastrophe and business as usual environments, and was based in Fiji from early 2020 through to the end of 2022.

Nick has extensive CAT response experience, particularly cyclone/typhoon, flood and storm related in New Zealand, Australia, Fiji, Vanuatu, Guam and the Solomon Islands; in earthquake losses across New Zealand between 2007 and 2016.; and volcanic eruption claims in Tonga following the HTHH event in 2022.

Nick works with principals and insureds to manage expectations and establish appropriate timeframes to manage a loss through to its final resolution. He remains focused on delivering results within agreed deadlines and works alongside all stakeholders involved in the claims' process in a professional and friendly manner.

### NOTABLE ASSIGNMENTS

- Earthquake Claim – Large Retail Clothing Chain, Christchurch, New Zealand (USD \$3 Million)
- Earthquake Claim – Denominational Church Building Portfolio, Christchurch, New Zealand (USD \$35 Million)
- Earthquake Response – Wellington & Kaikoura, NZ 2016 – Commercial and Govt. claims (USD \$100k – \$15 million)
- Fire Damage Claim – Large Industrial Building, Wellington, New Zealand (USD \$1.5 Million)
- Storm Damage Claim – Power Generation Facility, Taranaki, New Zealand (USD \$700K)
- Cyclone Damage – Island Resorts, Fiji 2012 – 2022 (USD \$9 Million – \$35 Million)

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### CONTINUED

### NOTABLE ASSIGNMENTS CONTINUED

- Cyclone Damage to Telecommunications Infrastructure, Fiji 2021 (USD 4 Million)
- Cyclone Damage Claims, Solomon Islands 2020
- Fire & RSCC Claims, Solomon Islands 2021
- Commercial Fire Claims – Retail & Warehouses, Fiji 2020 – 2022 (USD 800,000 – 4 Million)
- Volcanic Eruption & Tsunami Claims – Tonga 2022
- Contract Works Claim – Landslip, Civil Infrastructure, Fiji 2021

### ADJUSTER EXPERIENCE

19 years

### ADDITIONAL EXPERTISE

Complex and Technical Claims, Complaint Resolution, Land Issue