McLarens Storm Surge Bulletin

Storm Isha

AMBER ALERT

Storm Isha, the 9th named storm of the season has been causing widespread disruption in the UK & Ireland over the past 24 hours. Wind gusts of up to 100mph were recorded in certain areas and continuing heavy rain will cause additional hazards, particularly in the west.

McLarens response

- We are monitoring the situation closely and have already received storm related losses from Storm Isha. We anticipate a steady increase in loss intake across the next few days and the coming weeks.
- We have activated our Surge plan, with both on-site and video surveys already underway, as we utilise the flexibility of our response to meet the needs of the policyholders.
- Given the widespread nature of Storm Isha, we anticipate claims throughout the UK & Ireland, and we are very well placed to respond.

Outlook

Our surge plan remains at Amber, with Red alerts in place for parts of Ireland, but we are expecting capacity to remain sufficient to continue to respond within SLAs.

With Storm Jocelyn expected to follow Isha, we will continue to monitor any specific hotspots and respond accordingly.



Surge Management

Toby Knight +44 (0)7715 493 808 toby.knight@mclarens.com

New loss instructions via usual channel or:

UK +44 (0)207 481 3399 london@mclarens.com

Ireland +353 (0)86 128 1900 feargal.bracken@mclarens.com

Scotland +(0)141 582 1390 glasgow@mclarens.com



Out of Hours +44 (0)330 024 9955