



SOPHIE GORDON

SENIOR CLAIMS TECHNICIAN

CONTACT

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SPECIALTIES

Property

Third Party Administration

Commercial Property

BIOGRAPHY

Having transitioned from a customer service-oriented background for over 15 years, I consistently uphold exceptional service standards in all my professional endeavors. Prior to joining McLarens, I served as a project manager and account manager for a leading commercial energy solutions firm.

My experience also includes a tenure within the insurance sector, where I worked for a Claims Handling Company, The Building Repair Network, as a Claims Concierge. In this role, I specialized in initiating new claims and resolving customer inquiries and concerns, demonstrating adeptness in managing various aspects of the claims process.

INDUSTRY CERTIFICATION

- Prince 2/ project management
- Business NVQ level 1, 2, 3