



## DAVID O'NEILL

TECHNICAL & CLIENT LEAD

### CONTACT

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### EXPERTISE

- Casualty
- Construction Liability
- H&S Risk Services

### INDUSTRY

#### CERTIFICATION

- Associate of the Chartered Insurance Institute (ACII)
- Chartered Insurance Practitioner
- Technician of Institution of Occupational Safety & Health (Tech IOSH)
- NEBOSH National Diploma
- CUBS Expert Witness Certification

### BIOGRAPHY

As an experienced insurance professional I have worked in the insurance and risk management industries for 30 years in various roles, from Commercial Underwriter, to Claims Handler and as a Loss Adjuster, including senior management and operational responsibilities. I am currently employed by McLarens Loss Adjusters as a Technical and Client Lead for the UK & Ireland.

I have specialised in the investigation and management of complex liability claims and insurance related disputes in personal injury, property damage, product liability and professional indemnity claims across all 3 jurisdictions of the UK and also in the Republic of Ireland.

I have been engaged on behalf of insurers as well as commercial, private and public clients from all industry sectors, including construction, manufacturing, agriculture, retail, leisure and hospitality and financial institutions as well as public sector agencies for local authorities and healthcare providers. I have completed the Cardiff University Bond Solon (CUBS) Expert Witness Civil Certificate and accreditation.

### NOTABLE ASSIGNMENTS

- EL claim involving a fall from height with catastrophic paraplegic injuries and permanent care requirements
- Appointed to act for Principal Contractor on one of largest construction related fires ever in Ireland
- PL claim of sub-contractor of specialist piling contractor on large civil engineering contract: Injury
- EL & PL fatality cases and the management of defense cases for HSENI prosecutions
- Professional indemnity claim: M&E Contractor engaged on a design & construct basis for new university campus building
- Product liability claim for supply chain component in food processing industry

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### CONTINUED

### EMPLOYMENT HISTORY

#### McLarens:

- April 2022 – present: Technical & Client Lead
- May 2019 – April 2022: Head of Operations, Ireland
- Dec 2011 – May 2019: Head of Liability Services

#### Previous:

- Nov 2010 – Dec 2011: Technical Manager, Garwyn Group
- Sept 2008 – Nov 2010: Regional Liability Director, OSG/Lynch Goggin
- Dec 2003 – Sept 2008: Specialist Liability Adjuster, Garwyn Ltd
- Jan 2000 – Dec 2023: Commercial Liability Adjuster, Cunningham Lindsey
- April 1994 – Jan 2000: Commercial Underwriter, General Accident/CGU



## ALAN SMITH

SENIOR MITIGATION SPECIALIST

### CONTACT

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### EXPERTISE

- Agriculture
- Commercial Property
- Construction & Engineering
- Energy & Natural Resources
- Fine Arts & Jewelry
- Hospitality
- Manufacturing
- Private Clients & Estates
- Property
- Renewables
- Retail

### INDUSTRY

#### CERTIFICATION

- C&G Electrical Testing & Inspection
- CIEH – H&S
- BDMA Senior Tech
- RSPH – Level 3 Asbestos Surveyor
- IPAF – 3a & 3b
- PASMA
- SMSTS
- TG20:13 scaffold compliance inspector
- Cert CILA
- 2024 - CUBS accreditation

### BIOGRAPHY

Alan started working in damage restoration in 2001 having previously been employed within agriculture & construction related industries.

Obtaining a wide range of skills and experience on both domestic and commercial losses both in the UK and abroad Alan has demonstrated his ability to project manage large commercial losses including multi-national specialist teams. Alan has extensive mechanical and electronics experience and a good understanding of production processes.

He has developed a very collaborative approach to project management focusing on the delivery of practical cost-effective restoration solutions.

In 2017 Alan led a UK Project Team working in Puerto Rico supporting the BELFOR US response to the devastating hurricane losses. Alan has completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

### NOTABLE ASSIGNMENTS

- Thailand Wide Area Flood – Pharmaceutical & Electronics Manufacturers – Decontamination of structure and electromechanical restoration
- Morocco, Africa Fire – Power Station – Decontamination of electronics
- Lincolnshire, UK Wide Area Flood – Global Cement Manufacturer – Structural decontamination, electromechanical decontamination and drying
- Barnsley, UK Fire – Online Retailer / distribution centre – Structural decontamination
- Sheffield, UK Fire – Supermarket – De merchandising and decontamination of structure
- Leeds, UK Wide Area Flood – Automotive Manufacturer – Decontamination of machinery, electronics drying and structure
- Dover, UK Virus Outbreak – Cruise Ship – Deep cleaning and sanitisation
- Shrewsbury, UK Fire – Materials Testing & Research – Structural decontamination, electronics, documents, drying, contamination profiling, asbestos sampling, reinstatement, demolition



## LOUISE BUTCHER

HEAD OF FORENSIC ACCOUNTING UK&I

### CONTACT

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### SPECIALTIES

Property  
Casualty  
Crisis Management Response  
Catastrophe Response  
Risk Services Consulting  
Agriculture  
Construction & Engineering  
Product Recall  
Entertainment  
Private Clients & Estates  
Energy & Natural Resources  
Renewables  
Marine  
Commercial Property

### QUALIFICATIONS

- BSc
- MSc Banking and Finance
- FCA ICAEW
- Dip CILA

### INDUSTRY CERTIFICATION

- The Academy of Experts
- 2024 - CUBS accreditation

### BIOGRAPHY

I have 20 years of experience as a Chartered Accountant and am a fellow of the Institute of Chartered Accountants in England and Wales. I also have a Diploma from the Chartered Institute of Loss Adjusters. I am an Associate member of The Academy of Experts.

I specialise in the quantification of multi million pound business interruption losses and am Vice President of the London Business Interruption Association. I have produced expert reports and joint statements plus acted in mediations.

I have completed the Bond Solon Expert Witness civil accreditation. I work across all sectors including agriculture, leisure and hospitality, manufacturing, retail and food production. I have completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

### EMPLOYMENT HISTORY & EXPERIENCE

- 2022 to Present: McLarens: Head of Forensic Accounting UK & I
- 2020 to 2022: Crawford & Co: Director, Forensic Accounting
- 2014 to 2020: Sedgwick: Director, Forensic Accounting Services
- 2008 to 2014: Cunningham Lindsey: Major Loss Accountant
- 2007 to 2008: Cannacord Adams: Corporate Finance Analyst
- 2004 to 2007: Deloitte: Assistant Manger, Audit

### AWARDS AND OTHER PROFESSIONAL RESPONSIBILITIES

- Deputy President of The London Business Interruption Association
- Committee member of the Chartered Institute of Loss Adjusters Business Interruption Specialist Interest Group
- Nomination for IMPACT award: Crawfords
- Bond Solon Expert Witness Certificate



## RICHARD GOUGH

EXECUTIVE ADJUSTER/ CHARTERED SURVEYOR  
(MAJOR LOSS)

### CONTACT

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### EXPERTISE

- Major Loss and complex Building Claims
- Building Costs, tendering, procurement
- Quantum negotiations
- Latent Defect/ Building Guarantee claims
- Overseas/ CAT response work

### QUALIFICATIONS

- BSc Quantity Surveying
- Member of the Royal Institution of Chartered Surveyors (MRICS)
- Member of the Chartered Institute of Loss Adjusters (ACILA)
- Expert Witness Certification (Cardiff University Bond Solon – 2024)

### BIOGRAPHY

I am a Chartered Quantity Surveyor and Chartered Loss Adjuster with over 35 years post-qualification experience working in the construction industry and dealing with Insurance Claims. I specialise in Complex Major Loss Insurance claims involving damage to buildings, with a particular expertise in building costs and quantum negotiations.

I also specialise in complex building claims involving Latent Defects/ Building Guarantee Policies. I have dealt with numerous Building Guarantee claims under a variety of different policy wordings, involving all types of buildings, with claim values estimated up to £50m.

I also deal with complex subsidence claims and Contractors All Risk Claims. I carry out insurance rebuilding cost assessments. I work across all sectors including commercial, industrial, retail, residential, hospitality, heritage and listed buildings. I have significant experience of overseas/ CAT response work.

I have completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

### NOTABLE ASSIGNMENTS

Numerous claims involved fire/ perils losses, including:

- Fire damage to listed hotel (approximate value £45m)
- Fire damage to listed converted mill (£15m)
- Fire damage to school (£4m)
- Fire damage to industrial units (£3m)
- Burst pipes affecting 60 flats in four blocks (£1.4m)
- Flood damage to offices and factory (£1m)

Numerous large and complex Building Guarantee claims for multiple defects to various buildings, including:

- Multiple defects to multi-storey blocks of flats (£50m)
- Multiple defects to 22 houses and flats (£3m)
- Multiple defects to mixed commercial/ residential block (£1m)
- Multiple defects to mansion house (£1m)

Numerous catastrophe claims overseas, including:

- Hurricane damage to commercial properties in multiple locations (£5m)
- Flood damage to electronics factories in multiple locations (£100m)

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### CONTINUED

### EMPLOYMENT HISTORY

- 2019 to present: Executive Adjuster & Chartered Surveyor (Major Loss), Mclarens
- 2009 - 2019: Major Loss Adjuster/ Surveyor, Cunningham & Lindsey/ Sedgwick
- 2007- 2009: Major Loss Adjuster/ Chartered Surveyor, Woodgate & Clarke
- 2004- 2007: Technical Manager (Subsidence), Crawford & Company
- 1989 - 2004: Loss Adjuster/ Chartered Surveyor, Mclarens



## ALEXANDER WAKEFIELD

EXECUTIVE ADJUSTER, MCLARENS PRIVATE CLIENTS & ESTATES

### CONTACT

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### EXPERTISE

- Assessment of insurance claims
- Insurance claims settlement negotiation
- Heritage and listed buildings
- Fine Art, jewellery and specie
- Contents damage assessment and resolution
- High Net Worth and Ultra High Net Worth insurance
- Subsidence

### BIOGRAPHY

I have nearly twenty years experience of handling complex, long tail insurance claims mostly within the High Net Worth and Ultra High Net Worth area of claims handling, across all types of cause both within the UK and Europe.

My work originates from insurers and brokers within these specialist fields and I am also trained and qualified to give CPR Part 35 compliant Expert Witness reports to solicitors on my subjects of experience.

I am a Chartered Loss Adjuster and Executive Adjuster with McLarens Private Clients & Estates, a niche practice which specialises solely in this work. For several years I have chaired the Chartered Institute of Loss Adjusters (CILA) High Net Worth & Specie Special Interest Group. I have completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

### EMPLOYMENT HISTORY & EXPERIENCE

- 2018 - Present Executive Adjuster, McLarens Private Clients & Estates
- 2015-2018 Head of Private Clients, QuestGates Chartered Loss Adjusters
- 2012-2015 Private Clients Loss Adjuster, Cunningham Lindsey UK
- 2007-2012 Loss Adjuster, Cunningham Lindsey UK
- 2004 - 2007 Subsidence Claims Handler/Team Leader, Cunningham Lindsey UK

### QUALIFICATIONS

- Bachelor of Arts (BA) Cultural Media Studies & Film Studies

### INDUSTRY CERTIFICATION

- Cert CII, ACILA, FIFAA, BDMA, CILA Chair Member
- Expert Witness Certification (Cardiff University Bond Solon - 2024)



## STEPHEN SMOUT

HEAD OF AGRICULTURE, UK & IRELAND

### CONTACT

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### SPECIALTIES

Agriculture  
Property  
Casualty

### ADDITIONAL EXPERTISE

Agricultural/Rural Property & PL  
Incidents, Forestry Fire & Storm,  
Intensive Livestock & Pedigree  
Livestock disease, Food  
Manufacturing & Retail Interruption  
Incidents, Renewable Energy and  
Revenue Claims, Heritage Property &  
Ecclesiastical Claims

### INDUSTRY CERTIFICATION

- ACII
- ACILA

### ADJUSTER EXPERIENCE

33 years

### BIOGRAPHY

Stephen leads our UK & Ireland Agriculture practice. He is a well-known figure in the Agricultural Insurance market having worked as a successful operational and strategic loss adjuster/director for initially McLaren Dick & Co leaving to join Crawfords, and recently returning to McLarens as Head of Agriculture for the UK & Ireland.

Stephen is a farmers son, qualified in agriculture from Reading University with a working knowledge of dairy, arable, sheep, beef, intensive and organic poultry, and pigs, renewable energy projects and revenue aspects, game rearing/ rural pursuits, estate management/heritage buildings, intensive /organic soft fruit production and growing/packing/logistics/distribution field to table agricultural products.

Prior to entering the Insurance industry, Stephen spent nine years as a technical specialist in Agri-nutrition and Pesticides/fertilizers.

Stephen has completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

### NOTABLE ASSIGNMENTS

- CAT Assignment NZ Earthquake
- Commercial EQ claims Property and BI on behalf of Re-insurers Losses ranged (£750 K to £50 Million)
- UK Agricultural property & BI claims up to (£5 Million)
- Farm-based Anaerobic Digester failure environmental and revenue loss (£3.5 Million)
- Thatched Grade 11 listed Rural farmhouse fire (£2.5 Million)
- Intensive Poultry loss of production (£750K)
- Pedigree Livestock Limousine bull fatality (£500K)
- Fish Farm Flood damage Loss of fish & revenue (£150K)
- Glass House Failure and loss of crop and revenue (£1.25 Million)

### QUALIFICATIONS

- 2024: CUBS accreditation
- BSc (Hons) Agric





## RICHARD PARKINSON

SENIOR ASSOCIATE DIRECTOR

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### SPECIALTIES

- Property
- Liability (EL/PL)
- Personal Injury and Clinical Negligence
- Construction & Engineering
- Product Recall

### BIOGRAPHY

I have worked as an accountant for 20 years and have specialised in Forensic Accounting for the last 16 years. I am a fellow of the Institute of Chartered Accountants in England and Wales.

I have extensive experience in the quantification of financial losses for insurance and legal purposes and have acted for major insurers, reinsurers and lawyers. I have been engaged on many assignments across a wide range of industries with expertise in hospitality, transportation, retail, construction and manufacturing industries.

I also have experience in providing litigation support services and have acted as an Expert Witness. I have produced numerous expert reports, with a specific focus on catastrophic personal injury and clinical negligence claims. I also specialise in business interruption claims, stock losses, liability claims and delay in startup claims.

### QUALIFICATIONS

- 2010: Fellow Chartered Accountant, Institute of Chartered Accountants in England and Wales

### INDUSTRY CERTIFICATION

- Member of London Business Interruption Association
- Member of the Forensic Accounting and Expert Witness Group, ICAEW

### EMPLOYMENT HISTORY

- 2024 to present: McLarens: Senior Associate Director – Forensic Accounting
- 2022 to 2023: MDD: Manager, Forensic Accounting
- 2016 to 2022: Forths Forensic Accountants: Head of Insurance Litigation
- 2009 to 2016: Forths Forensic Accountants: Associate
- 2008 to 2009: Forths Forensic Accountants: Trainee Forensic Accountant
- 2007 to 2008: Hentons: Trainee Accountant: Audit and Accounts
- 2004 to 2007: Walter Dawson & Son: Trainee Accountant: Audit and Accounts