

McLarens | UK & Ireland

Capabilities

McLarens
UK & Ireland

Quality is at the heart of McLarens

At McLarens, we have a passionate belief in quality loss adjusting, claims management and account handling. To provide you with quality services, we focus on the key elements of loss adjusting: people, communication, and prompt and cost-effective resolutions.

Our team of highly qualified adjusters understand the expectations of insurers, brokers, and policyholders. They draw upon their considerable claims experience and technical knowledge to deliver creative solutions.

By focusing on commercial and specialist lines, we concentrate on what we do best. Delivering on our promises at the right place and at the right time.

Our clients describe us as professional, knowledgeable and efficient.*

*The most popular responses from our Annual Client Survey 2021 question 'If asked to describe the service from McLarens, what key words would come to mind?'

OUR VALUES

We live by a set of shared values that guide our actions and behaviours, and drive our culture and the way we do business:

Excellence

Teamwork

Respect

Knowledge

Thought Leadership

UK & IRELAND TEAM

72% hold CII, III or CILA qualifications

24 years of experience on average

100% of our clients said we understood their needs



Customer awareness is excellent

Source: Annual Client Survey 2021.

- Agriculture & Equine
- Aviation
- Church & Charity
- Construction
- Education
- Fine Art & Specie
- Food, Drink & Catering
- Health & Pharmaceutical
- Hotels, Sports & Leisure
- London Market
- Manufacturing
- Media
- Natural Resources
- Public Sector & Social Housing
- Real Estate
- Retail
- Transportation
- Wholesale & Logistics

Specialties



AGRICULTURE & ENVIRONMENTAL



AVIATION



CASUALTY



COMMERCIAL PROPERTY & BUSINESS INTERRUPTION



CONSTRUCTION & ENGINEERING



CYBER & TECHNOLOGY



INTERNATIONAL CATASTROPHE RESPONSE



INVESTIGATIONS



MAJOR LOSS



ENERGY & NATURAL RESOURCES



PRIVATE CLIENTS & ESTATES



REAL ESTATE



TPA

UK & Ireland Leadership Team

Senior Management Board



Steven Wallace
ACII FCILA
UK&I MANAGING DIRECTOR
+44 (0)7889 001 222
steven.wallace@mclarens.com



David Gillan
BA (Hons) ACII ACILA
EXECUTIVE DIRECTOR
LOSS ADJUSTING
OPERATIONS
+44 (0)7595 271 989
david.gillan@mclarens.com



Toby Knight
FCII FCILA FIFAA
PROPERTY PRACTICES
DIRECTOR
+44 (0)7715 493 808
toby.knight@mclarens.com



Kieran Gallagher
ACII FCILA
EXECUTIVE DIRECTOR
CAT & ADJACENCIES
+44 (0)7894 751 867
kieran.gallagher@mclarens.com



Neil Baldwin
ACII ACILA
EXECUTIVE DIRECTOR
COMMERCIAL DEVELOPMENT
+44 (0)7435 783 741
neil.baldwin@mclarens.com



Tushar Nimbalkar
ACMA CGMA ACA
FINANCE DIRECTOR EMEA
+44 (0)7711 317 065
tushar.nimbalkar@mclarens.com



Emma Youatt
HR DIRECTOR EMEA
+44 (0)7703 751 757
emma.youatt@mclarens.com



Liz Tubb
LLB (Hons) Barrister at Law
GROUP GENERAL COUNSEL
+44 (0)7841 338 326
liz.tubb@mclarens.com

Other Key Personnel



Graham Smart
ACII FCILA
CHIEF COMMERCIAL OFFICER
+44 (0)7894 751 868
graham.smart@mclarens.com



Paul Bates Bcompt (Hons)
CA(SA) ACA ACII
MANAGING DIRECTOR -
LLOYD WARWICK
INTERNATIONAL
+44 (0)7718 425 095
paul.bates@lloydwarwick.com



David Pigot
ACII FCILA FEUDI-ELAE CIP
DIRECTOR OF LONDON
MARKETS & GLOBAL
HEAD OF SPECIALTY
+44 (0)7795 238 419
david.pigot@mclarens.com



Matt Morling
HEAD OF GLOBAL
TPA OPERATIONS
+44 (0)790 911 9181
matt.morling@mclarens.com



Trehane Oliver
BA (Hons) FRAeS
MANAGING DIRECTOR -
MCLARENS AVIATION
+44 (0)7860 189 164
trehane.oliver@mclarens.com



Sandra McDonald
BA (Hons) Cert CII ACIM Cert CILA
GLOBAL CLIENT SERVICES LEAD
+44 (0)7525 590 666
sandra.mcdonald@mclarens.com

Technical, Client & Performance Leads

Glenn Goggin
MANAGING DIRECTOR ROI
+353 (0)86 859 7730
glenn.goggin@mclarens.com

Mark Simmons
HEAD OF CONSTRUCTION
& ENGINEERING
+44 (0)7967 190 620
mark.simmons@mclarens.com

Kim Alcock
HEAD OF CASUALTY UK
+44 (0)7767 100 623
kim.alcock@mclarens.com

Gareth Bowers
HEAD OF MAJOR LOSS
+44 (0)7725 255 842
gareth.bowers@mclarens.com

Louise Butcher
HEAD OF FORENSIC
ACCOUNTING
+44 (0)7442 676 281
louise.butcher@mclarens.com

Victoria Jewell
HEAD OF REAL ESTATE
+44 (0)7595 568 843
victoria.jewell@mclarens.com

Chris Petett
HEAD OF COMMERCIAL
PROPERTY - SOUTH
+44 (0)7856 478 188
chris.petett@mclarens.com

Tim Carpenter
HEAD OF PRIVATE
CLIENTS & ESTATES
+44 (0)7384 212 244
tim.carpenter@mclarens.com

Mark Farrant
HEAD OF COMMERCIAL
PROPERTY - NORTH
+44 (0)7860 955 390
mark.farrant@mclarens.com

Jay Devabala
EUROPEAN FINANCIAL
CONTROLLER
+44 (0)7515 082 731
jay.devabala@mclarens.com

Alan Browne
HEAD OF CASUALTY ROI
+353 (0)86 859 7888
alan.browne@mclarens.com

Nigel Collins
CYBER, TECHNOLOGY
AND ENGINEERING LEAD
+44 (0)7503 119 154
nigel.collins@mclarens.com

Mark Savage
SEA - CONSTRUCTION
& ENGINEERING
+44 (0)7786 100 141
mark.savage@mclarens.com

Darren Anderton
HEAD OF MAJOR LOSS - NORTH
+44 (0)7540 913 657
darren.anderton@mclarens.com

Mahesh Ganesan
HEAD OF MAJOR LOSS - SOUTH
+44 (0)7734 408 265
mahesh.ganesan@mclarens.com

Paul Durham
HEAD OF MAJOR LOSS -
MIDLANDS & SOUTH WEST
+44 (0)7738 443 554
paul.durham@mclarens.com

Martin Allan
HEAD OF MAJOR LOSS -
SCOTLAND
+44 (0)7714 168 058
martin.allan@mclarens.com

William Wilson
HEAD OF MAJOR LOSS - IRELAND
+44 (0)7889 001 734
william.wilson@mclarens.com

Dave Watts
SEA - MAJOR LOSS
LONDON INTERNATIONAL
+44 (0)7870 569 130
dave.watts@mclarens.com

Nigel Colwell
SEA - MAJOR LOSS
LONDON INTERNATIONAL
+44 (0)7894 512 081
nigel.colwell@mclarens.com

Tim Cramer-Todd
SEA - MAJOR LOSS
LONDON INTERNATIONAL
+44 (0)7500 063 132
tim.cramer-todd@mclarens.com

Karl Evans
MAJOR LOSS SURVEYOR
& SUBSIDENCE LEAD
+44 (0)7803 627 724
karl.evans@mclarens.com

Tim McGee
SEA MAJOR LOSS
+44 (0)7725 255 838
tim.mcgee@mclarens.com

Richard Selvey
HEAD OF PERFORMANCE
+44 (0)7909 211 557
richard.selvey@mclarens.com

Mike Hurry
SEA - PRIVATE CLIENTS & ESTATES
+44 (0)7885 968 692
mike.hurry@mclarens.com

Stephen Smout
HEAD OF AGRICULTURE
+44 (0)7748 153 212
stephen.smout@mclarens.com

Brendan Gillooly
HEAD OF INVESTIGATION
+44 (0)7771 524 716
brendan.gillooly@mclarens.com

David O'Neill
CASUALTY - IRELAND
+44 (0)7725 255 837
david.oneill@mclarens.com

Nicola Cattan
CLIENT DEVELOPMENT LEAD
+44 (0)7771 920 628
nicola.cattan@mclarens.com

Rebecca Webster
BROKER DEVELOPMENT LEAD
+44 (0)7557 152 634
rebecca.webster@mclarens.com

Gordon Winstanley
PUBLIC SECTOR LEAD
+44 (0)7703 795 997
gordon.winstanley@mclarens.com

Notification of Loss



+44 (0)207 481 3399
Out of Hours: +44 (0)330 024 9955



london@mclarens.com

Contact



london@mclarens.com



www.mclarens.com

Connect



McLarens



@McLarensGlobal

