



Caribbean

Caribbean Hub Network

McLarens Caribbean

At McLarens, we have a passionate belief in quality loss adjusting, claims management and account handling. To provide you with quality services, we focus on the key elements of loss adjusting: people, communication and prompt, cost-effective resolutions.

Our team of highly qualified adjusters understand the expectations of insurers, brokers and policyholders. They draw upon their considerable claims experience and technical knowledge to deliver creative solutions.

Caribbean Hub

The strength of our global network is supported by a local presence, with offices in Jamaica, Trinidad & Tobago and Puerto Rico; led by local and international experts, deeply skilled at managing international major and complex assignments.

Local Expertise

A global network gives us the ability to service the international marketplace, responding quickly to local market conditions and building on local client relationships. Our international teams understand the intricacies of dealing with London and Miami based reinsurers and the need to establish clear lines of communication with our local market.

Global network

International
adjusting experts

Caribbean Hub

Dedicated co-ordinator

Supported by specialists



Field to Factory

Our Services

From the largest, most complex losses and environmental disasters, to daily claims; McLarens provides market-leading international expertise to meet your needs anywhere in the world. With extensive experience in claims handling from cradle to grave, McLarens offers a comprehensive range of services:

- Loss Adjusting
- Large and Complex Losses
- Account Management for schemes, corporate accounts and key policyholders
- Business Interruption Assistance
- Third-Party Administration (TPA)
- CAT Response

Additional Services

- Subrogation
- Fraud Investigation
- Internal Forensic Accounting
- Loss Prevention recommendation
- Risk Management Surveys
- Engineering / Pricing & Scoping
- Marine

Industry Sectors

- Manufacturing
- Hospitality
- Ports & Terminals
- Private Clients & Estates
- Public Sector

- Real Estate
- Retail & Wholesale
- Technology
- Utilities
- Natural Resources*
- Construction & Engineering
- Healthcare

* Managed in conjunction with Lloyd Warwick International

Technology and Innovation

McLarens takes innovation seriously and invests heavily in IT infrastructure. The McLarens One online claims handling system provides business continuity through the toughest of catastrophes and surges in caseload.

Our hardware, software and data storage systems are consistent globally. We partner with industry leading and reputable cloud storage providers to allow our adjusters and support staff to access data and operate anytime, anywhere whilst staying GDPR compliant.

Using advanced business intelligence software and in-house data programming, McLarens can provide added value services such as custom bordereaux, statistical analysis and data visualizations.





Caribbean Management Team



Jorge Diaz
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Jorge is an accomplished adjuster with 17 years of experience in the risk and insurance industry. He has held various positions as Adjuster, Country Manager and now as Regional Director also participating in various roles on Global CAT Response.

Notable assignments include:

- Hurricane damage to luxury hotels in the Caribbean
- Led teams responding to NZ Earthquakes and Thailand flooding
- Fire and revenue losses for a Global manufacturing plant



Nydia Diaz
BUSINESS DEVELOPMENT
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Nydia has over 25 years' experience in the (re) insurance and claims management industry. As a Business Development Manager she works on assessing clients needs, creating collaborations with new clients, fostering existing clients connections, and focusing on customer relationship management. She works closely with directors and managers to support internal operations and marketing efforts across the region.



David Hobson
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David has worked for McLarens since 1990 and has over 30 years of experience as a Loss Adjuster handling a variety of Complex and Major Losses. David is well versed in handling claims arising out of various Catastrophes including over 15 Major Hurricanes, the Montserrat Volcanic Eruption, 2 Major Earthquakes (Haiti and Trinidad) as well as numerous Flooding incidents.

Notable assignments include:

- All Classes of Property Claims (including Business Interruption)
- Public, Products and Employers Liability claims
- Bodily Injury Assessment and Quantification
- Risk Surveys
- Catastrophe Claims Management



Howard Grant
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Howard joined the insurance industry in 1996 and has worked for McLarens for over 20 years as a Loss Adjuster. He previously worked in the aviation industry in both Engineering and Flight Operations whilst employed by a national carrier, Air Jamaica Ltd. Additionally, Howard has also worked in the shipping and security industries.


He is a Chartered Insurance Professional (CIP) and has handled a variety of Complex and Major Losses since his tenor with McLarens.

Notable assignments include:

- All Classes of Property Claims (including Business Interruption)
- Aviation, Marine, Transit and Jewellers Block Claims
- Public, Products and Employers Liability claims
- Bodily Injury Assessment and Quantification
- Risk Surveys of large Commercial / Industrial Operations
- Catastrophe Claims Management



Contact & Notification of Loss

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Connect

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 **McLarens**

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