



## DOROTHY CHEUNG

LIABILITY ADJUSTER

### CONTACT

Suite 8, 37 Bundall Road,  
Bundall QLD 4217

O: +1300 780 748

D: +61 (0) 7 3243 6818

M: +61 (0)475 090 695

dorothy.cheung@mclarens.com  
mclarens.com

### SPECIALTIES

Casualty  
Catastrophe Response  
Property  
Third Party Administration  
Commercial Property  
Hospitality  
Real Estate  
Retail

### QUALIFICATIONS

Bachelor of Social Science (Hons) -  
Lingnan University, Senior Associate of  
the Australia New Zealand Insurance  
Institute - ANZIIF (Snr Assoc), Affiliate  
member of the Australian Institute of  
Chartered Loss Adjusters - ALCIA(Aff)

### ADJUSTER EXPERIENCE

14 years

### LANGUAGE SKILLS

Cantonese, Mandarin and English

### EXPERIENCE

2024 – Present **MCLARENS (AUSTRALIA)**

Liability Adjuster

2021 – 2023 **MCLARENS (HONG KONG)**

Manager

2010 – 2020 **CRAWFORD (HONG KONG) LTD**

Assistant Manager

2008 – 2010 **CHINA TAIPING INSURANCE (HK) COMPANY  
LIMITED**

Claims Clerk

2007 – 2008 **AMERICAN INTERNATIONAL UNDERWRITERS**

Claims Examiner

2005 – 2007 **PACIFIC INSURANCE COMPANY**

Claims Officer

### NOTABLE ASSIGNMENTS

- 2017 – Typhoon damage to various branches of a bank in Macau (MOP 10 Million)
- 2021 – Water damage to lifts in a residential development in Mid-level Hong Kong (HKD 2.5 Million)
- 2021 – Water damage to lifts in a retail mall in Causeway Bay Hong Kong (HKD 2 Million)
- 2022 – Third party water damage to backup generator in an industrial building in Hong Kong (HKD2 million)
- 2018 – Third party personal injury (fatal) claim in a public housing estate in Hong Kong (HKD1 million)
- 2018 – Third party personal injury claim in a hotel in Macau (MOP 1 million)

### INDUSTRY CERTIFICATION

Professional Diploma of Insurance - Institution of Professional Education and Knowledge (Hong Kong)