



SANTIAGO ALBERTO ARIZA LEON

TECHNICAL ASSISTANT

CONTACT

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SPECIALTIES

Catastrophe Response
Property

ADJUSTER EXPERIENCE

14 years

BIOGRAPHY

Santiago is a Technician in Comprehensive Insurance Management with over 10 years of experience in the insurance industry. His career includes roles as a Technical Assistant, Back Office Specialist, and Damage Inspector, particularly in the handling of fast-track claims. He brings solid technical knowledge and a customer-focused approach to claims support and resolution.

QUALIFICATIONS

Technical degree in Insurance Management from Politécnico Grancolombiano, complemented by specialized training in claims handling, human talent management, customer service systems, and fraud prevention

INDUSTRY CERTIFICATION

Comprehensive Claims Management Program – National Insurance Institute (INSI), Fundamental Elements of Human Talent Management from Job Design – SURA, Financial Consumer Service System (SAC) – La Previsora, SARO Training and Fraud Prevention – La Previsora