



## LUKE CROWE

EXECUTIVE ADJUSTER - MAJOR LOSS

### CONTACT

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### SPECIALTIES

Property  
Catastrophe Response  
Private Clients & Estates  
Commercial Property  
Retail  
Real Estate  
Hospitality  
Manufacturing  
Municipalities

### INDUSTRY CERTIFICATION

- ACILA, FUEDI-ELAE, FIFAA, BDMA (Ins.Tech)

### ADJUSTER EXPERIENCE

12 Years

### BIOGRAPHY

Luke is an Executive Adjuster within McLarens' Major Loss Practice, specialising in the management of complex property damage and business interruption claims, typically valued in excess of £500,000. He regularly undertakes assignments involving high-rise residential blocks, major London office towers, hotels, schools, airports, ports, and large infrastructure projects. His experience spans fire, flood, escape of water, Contractors All Risks and catastrophe-related losses.

A Chartered Loss Adjuster (ACILA, FUEDI-ELAE), Luke combines a strong technical focus with clear, pragmatic communication. He is adept at managing the wide range of stakeholders involved in major losses, including Insurers, brokers, legal advisers, surveyors, forensic specialists and policyholders, ensuring claims are advanced collaboratively and with transparency.

Luke has developed particular expertise in claims impacted by the Building Safety Act, large-scale real estate portfolios, and complex business interruption modelling. He also has a strong interest in forensic investigation, issues of misrepresentation and non-disclosure, and policy/cover interpretation, bringing a detailed and analytical perspective to the adjustment process.

### NOTABLE ASSIGNMENTS

- £12m suspected arson – Major fire at a logistics warehouse, requiring forensic input and coordination of reinstatement and business interruption claims.
- £5m power outage – Mixed-use residential and commercial development, resulting in the displacement of three residential tower blocks and significant business interruption to national retailers.
- £4.5m residential block fire – Fire displacing 13 flats, involving alternative accommodation, reinstatement strategy, and leaseholder loss of rent claims.
- £3.4m airport closure – Loss following a light aircraft crash, leading to operational disruption and extensive stakeholder management.
- £3m escape of water – Major incident affecting a large blue-chip organisation and London law firm, causing extensive disruption to business operations.
- £1.2m asbestos contamination – Widespread contamination of PPE stock, requiring detailed validation and consideration of salvage and disposal protocols.