



## CARLANDA SILJA TENSTA

LOSS ADJUSTER

### CONTACT

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Indonesia  
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### SPECIALTIES

Heavy Equipment  
Casualty  
Catastrophe Response  
Property  
Agriculture  
Builder's Risk  
Commercial Property  
Construction & Engineering  
Consumer Goods  
Energy & Natural Resources  
Entertainment  
Hospitality  
Manufacturing  
Marine  
Mining  
Oil & Natural Gas  
Private Clients & Estates  
Product Recall  
Real Estate  
Renewables  
Retail  
Specie  
Transportation

### BIOGRAPHY

Carlanda is a highly accomplished Loss Adjuster whose expertise is grounded in a strong technical foundation. She holds a Bachelor's degree in Marine Engineering from Institut Teknologi Sepuluh Nopember (ITS Surabaya), graduating at the age of 20 years old as one of the youngest graduate students.

She began her professional career in 2017 as a Senior Claim Analyst in Asuransi Wahana Tata, where she developed a unique perspective of claims analysis and client coordination. She quickly advanced, gaining significant industry experience with adjusting firms like Royal Conocean International Loss Adjusters and Axis International Adjusters, before joining McLarens Indonesia in 2025.

With a strong technical background and years of experience, Carlanda has handled a wide range of marine cargo claims across Indonesia. She also has a proven track record in managing major loss cases involving Engineering & Energy, Machinery Breakdown, Heavy Equipment/Contractor's Plant and Machinery, Property All Risk, and Liability claims.

Her experience as a member of Catastrophe (Cat-Nat) teams for significant national events, underscores her capability in managing high-volume, critical assignments.

### QUALIFICATIONS

- Bachelor's Degree in Marine Engineering

### ADJUSTER EXPERIENCE

7 Years

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### LANGUAGE SKILLS

- Indonesian
- English

### CONTINUED

### NOTABLE ASSIGNMENTS

- Major property claims such as Fire and Flood in various industries (up to USD 1.5 Mio)
- Machinery breakdowns claim in various industries i.e commercial building, state-owned cement producer company, state-owned major gas company (up to USD 1.5 Mio)
- Various heavy equipment / contractors' plant machineries claims in palm oil plantation, coal mining, nickel plantation (up to USD 200K)
- Various marine cargo claims (up to USD 200K)
- Various fidelity and liability claims (up to USD 500K)
- Part of catastrophe team in Earthquake & Tsunami Palu 2018, Jakarta Flood 2020, Bali Flood 2025

### INDUSTRY CERTIFICATION

- Basic Insurance Certificate – STIMRA / LPAI
- Basic Application of Marine Cargo Policy Workshop – Widya Dharma Artha
- Turbine Failure and Damage Assessment – Approved Forensics
- Lift and Escalator Claims Webinar – Approved Forensics,
- Machinery Breakdown Seminar - Root Cause Investigation - Forensic Services Asia
- Basic Fire Investigation Seminar – Approved Forensic
- Basic Application of Erection All Risk Policy Workshop – Widya Dharma Artha
- Advanced Fire Investigation techniques and Laboratory Services – Forensics Services Asia
- Understanding and Preventing Failures in Power Transformers – Forensics Services Asia