



AARON TRENT FRANKLIN

EXECUTIVE GENERAL ADJUSTER

CONTACT

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SPECIALTIES

Catastrophe Response
Property
Builder's Risk
Field Services
Hospitality
Retail

ADDITIONAL EXPERTISE

Hospitality, Multi-Building
Habitational, Rental Property,
Commercial, Appraisal Proceedings,
Mediation Negotiations.

ADJUSTER EXPERIENCE

20 years

BIOGRAPHY

Aaron Franklin is an Executive General Adjuster with nearly 20 years of experience handling complex, high-value property losses nationwide. He brings steady leadership, sound coverage judgment, and clear communication to claims where financial exposure, client expectations, and scrutiny are high. His experience spans large and technically demanding losses across hospitality, energy, agriculture, healthcare, education, government, manufacturing, warehousing, retail, cargo, and high-net-worth residential risks, including multi-million-dollar fires, catastrophic weather events, and infrastructure losses. Aaron leads the adjustment process from first notice through resolution. He determines when expert involvement is necessary, selects and manages specialists, controls costs, and evaluates expert findings to ensure conclusions are defensible and clearly explained. His approach keeps matters moving, reduces unnecessary conflict, and maintains alignment among all parties.

NOTABLE ASSIGNMENTS

- Commercial distribution facility – Fire (USD 23M)
- Assisted living facility – Fire (USD 12M)
- Golf course – Toxic Fire (USD 8M)
- Commercial food facility – Water (USD 8M)
- Private university – Hail (USD 6M)
- Municipal electrical generation plant – Explosion (USD 5M)
- Continuation of care complex - Hail (USD 3.5M)
- High net worth residential dwelling fire losses – Witch Fire (San Diego) (USD 3M)
- Restaurant chain – Hurricane Ike (USD 2.5M)
- Luxury hotel – Water Damage (USD 3M)
- Habitational complex – Fire (USD 2M)
- Habitational complex – Fire (USD 3M)
- Luxury hotel – Fire (USD 1.5M)

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CONTINUED

QUALIFICATIONS

- Kansas State University--Bachelors of Arts-Psychology
- Bachelors of Arts-Spanish Literature

INDUSTRY CERTIFICATION

- Xactimate Level 1 & 2 Certified
- HAAG Certified Commercial Roofing Inspector