



## LIZETTE HEREDIA ESTRADA

SENIOR ADJUSTER

### CONTACT

Insurgentes Sur 1898, Piso 6  
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México

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### SPECIALTIES

Casualty  
Catastrophe Response  
Property  
Third Party Administration  
Consumer Goods  
Entertainment  
Fine Arts & Jewelry  
Private Clients & Estates  
Product Recall  
Retail  
Specie  
Transportation

### ADDITIONAL EXPERTISE

Hands-on experience in catastrophic and complex claims involving high-value assets, financial institutions and cultural heritage risks, with active participation in loss assessment and claims resolution following major catastrophic events in Mexico.

### BIOGRAPHY

Lizette Heredia Estrada is a claims professional with over 15 years of experience in the insurance sector. She holds a bachelor's degree in international Trade and a Master's Degree in Business Administration and Marketing.

She began her career in 2010 managing claims for both public and private sector clients in Mexico, developing specialized expertise in Specie, Financial Lines, Liability, Property and Casualty, as well as handling accounts under TPA (Third Party Administration) schemes.

Throughout her career, she has been involved in the handling of catastrophic and complex claims, including high-value art collections, cultural institutions, jewellers, pawnbrokers, cash-in-transit operations, and Financial Lines claims (D&O, E&O, Crime and BBB). She has worked closely with insurers, reinsurers, brokers, adjusters, experts and legal teams, contributing to the technical and strategic resolution of claims.

In September 2025, she joined McLarens Mexico, where she currently handles Specie, Financial Lines and Property & Casualty claims, further strengthening her career within a globally recognized claims management environment.

### QUALIFICATIONS

- Bachelor's degree in international
- Trade Master's Degree in Business Administration and Marketing

### INDUSTRY CERTIFICATION

- Insurance Adjuster Registration with the CNSF – Type AJ-III and AJ-IV
- G22124 Diploma in Insurance and Surety (Escuela Libre de Derecho, Mexico City)

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### CONTINUED

### NOTABLE ASSIGNMENTS

- Jewellers Block | Theft & Looting | USD 6 Million
- Jeweller & Pawnbrokers | Theft & Employee Dishonesty | USD 2–3 Million
- Pawnbrokers | Theft & Employee Dishonesty | USD 1.5 Million
- Private Art Collection | Hurricane Damage | USD 2 Million
- Cultural Institutions | Natural Catastrophes | USD 500K.
- Museums & Exhibitions | Transit & Handling Losses | USD 1.5 Million
- Cash-in-Transit Operations | Robbery & Employee Dishonesty | USD 3 Million.
- TPA Accounts | Robbery, Vault, ATM & CIT Losses | USD 6 Million
- TPA Accounts | Jeweller & Pawnbrokers | Theft & Employee Dishonesty | USD 3 Million
- Precious Metals | Vault & Transit Robbery | USD 19 Million
- Financial Lines (Crime & BBB) | Employee Dishonesty & Robbery | USD 2 Million
- Catastrophic Event Experience
- Claims response and loss assessment arising from major catastrophic events, including:
  - Mexico City Earthquake – 2017
  - Hurricane María – 2017
  - Hurricane Otis – 2023

### ADJUSTER EXPERIENCE

16 Years

### LANGUAGE SKILLS

- Spanish
- English