



HANG DONG

DIRECTOR

CONTACT

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Hanoi, Vietnam

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mlarens.com

SPECIALTIES

Property

Product Recall

ADDITIONAL EXPERTISE

Product Contamination, Product
Liability

ADJUSTER EXPERIENCE

18 Years

LANGUAGE SKILLS

- English
- Vietnamese

BIOGRAPHY

Hang Dong is an experienced loss adjusting professional with over 18 years of industry experience, specialising in complex property and casualty claims across Vietnam and the wider region. She is a Certified CILA/Legal professional and brings deep technical expertise across fire, stock losses, liability, and business interruption.

Hang holds a degree in Economics from Hanoi Foreign Trade University and has further strengthened her professional foundation with a law degree from Hanoi Law University. She began her career supporting senior leadership in the textile and garment export sector, where she gained early exposure to international trade, contract negotiation, and large-scale project coordination.

She later joined A.P. Moller – Maersk Vietnam Ltd, a global leader in shipping and logistics, where she progressed from Client Coordinator to Team Leader, managing key North American client portfolios and complex shipping operations. Hang joined McLarens Vietnam in 2008 and has since played a pivotal role in the company's growth and reputation in the market. Appointed Hanoi Office Manager in 2012, she has led teams and handled a wide range of major and complex losses across multiple industries. Her expertise includes large-scale industrial losses, infrastructure projects, and catastrophe events.

Hang is widely recognised for her technical capability, leadership, and commitment to delivering high-quality outcomes for clients. In her new role as Director, Vietnam, she will take on joint leadership responsibilities, supporting the continued growth and strategic development of McLarens' operations in the region.

QUALIFICATIONS

- Hanoi Foreign Trade University – Bachelors of Arts, Economics
- Hanoi Law University – Bachelors of Law

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CONTINUED

NOTABLE ASSIGNMENTS

- Thermal power plant turbine loss (~USD 50M)
- Multiple oil refinery project losses (up to USD 50M)
- Major electronics manufacturing fire (~USD 12M)
- Twin 33-storey office tower fire (~USD 12M)
- Furniture factory fire with business interruption (~USD 5M)
- Garment and feather factory losses (up to USD 18M)
- Port operations loss with complex BI exposure (~USD 8M)
- Catastrophe response including Typhoons Yagi, Matmo, Bualoi (2024–2025) and the Thailand earthquake (2025)

INDUSTRY CERTIFICATION

- Cert CILA