

McLarens Middle East Key Contacts

We recognise that the situation across the Middle East continues to be a source of significant concern, and our thoughts are with all those affected.

We would like to reassure our clients and partners that our teams across the region are safe and well. In line with local guidance, they are currently working remotely and remain fully available to support your requirements. Despite the challenging circumstances, our commitment to delivering the high standard of service you expect remains unchanged.

The safety and wellbeing of our colleagues continues to guide our actions, and we are monitoring developments closely. Our services remain fully supported, and we will provide further updates should there be any changes.

Please see below key contact information for our Middle East regional management team. Full details of our regional capabilities are available on our website - [McLarens Middle East & Africa Market - Insurance Claims Adjusting](#).



United Arab Emirates

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Frequently Asked Questions

Your current state of readiness

Our teams across the region are fully operational and adopting remote working procedures.

Availability of teams for rapid deployment on short notice

We remain committed to deploying rapidly as the need arises, subject to complying with local guidelines.

Geographic coverage and surge capacity

- We have fully staffed offices in Dubai, Abu Dhabi, Doha, Riyadh, Jeddah and Al Khobar that remain able to support your requirements and those of your clients.
- We can also provide local coverage throughout the wider Middle East region via our network of Affiliate offices, which can be supervised by our regional Complex Loss teams, if necessary.
- Whilst we have considerable skilled resources available to us in region, significant surge capacity is also provided by our London International team which routinely responds to major losses and catastrophe situations on a worldwide basis. This team is staffed with adjusters, engineers, accountants and other leading global experts to support in region expertise, as required.

Escalation protocols and key points of contact

See above key contact sheet for the Middle East region.

Confirmation of your call tree and activation procedures

- In the first instance, calls should be routed to the individual handling loss adjuster, however escalation points will be the individual Country Managers and thereafter, the Commercial Development Director – Middle East.
- The Managing Director – EMEA has executive oversight of the regional operations and remains available to you should the need arise