



CINTHIA AVELAR

CRISIS MANAGEMENT ADJUSTER

CONTACT

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SPECIALTIES

Crisis Management Response
Third Party Administration
Product Recall

ADDITIONAL EXPERTISE

Product Contamination, Mislabeling,
Product Defect, Restaurant
Foodborne Illness

LANGUAGE SKILLS

- Spanish
- Italian
- Portuguese
- French

BIOGRAPHY

Cinthia began her insurance career as an Administrative Assistant for the McLarens Crisis Management team, where she built a foundational expertise in policy engagement, client communications, and the evaluation of Product Recall and Product Contamination claims. To progress her career and expertise, Cinthia transitioned to the role of Crisis Management Adjuster in 2023. In her current capacity, Cinthia manages all aspects of the Crisis Management TPA programs and key client relationships while also overseeing the adjustment of complex claims.

NOTABLE ASSIGNMENTS

- Contaminated Products: Bacteria in Deli Meat (USD 3 Million)
- Contaminated Products: Undeclared Allergen in Sandwich Crackers (USD 10 Million)
- Contaminated Products: Bacteria in Cheese (USD 15 Million)
- Contaminated Products: Bacteria in Nutraceuticals (USD 9 Million)

QUALIFICATIONS

- SUNY Buffalo State - Bachelor of Science
- CUNY John Jay College of Criminal Justice - Master of Forensic Science

INDUSTRY CERTIFICATION

- Connecticut All Lines Casualty Adjuster