



RICHARD NIGHTINGALE

EXECUTIVE MANAGER - NORTHERN IRELAND

CONTACT

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SPECIALTIES

Property
Commercial Property
Hospitality
Municipalities
Real Estate

ADJUSTER EXPERIENCE

9 Years

BIOGRAPHY

Richard began his career as a Graduate Trainee with Crawford & Company, initially working within the desktop team in Manchester before relocating to the South East of England to take up a field adjusting role. During this time, he gained valuable experience handling a broad range of property claims across various perils, on behalf of several major insurers.

In February 2021, Richard joined McLarens as a Loss Adjuster within the Commercial Property team in London. From the outset, he proactively sought opportunities to support Major Loss claims, enabling him to further develop his technical capability and broaden his loss-adjusting experience. During his time at McLarens, he has gained extensive exposure to Commercial Property, Real Estate, and Social Housing losses, working on behalf a number of clients.

Richard completed his CILA exams and achieved Chartered status in April 2023. He subsequently transitioned into the Major Loss team as an Executive Adjuster in July 2023, where he managed claims ranging in value from £100,000 to £2 million.

Throughout his time in the Major Loss team, Richard has continued to develop his technical expertise while maintaining a strong focus on delivering a high -quality service to all stakeholders across the claim lifecycle. His continued professional development and expanding responsibilities ultimately led to his relocation and promotion to Executive Manager for Northern Ireland.

QUALIFICATIONS

- BSc (Hons)

INDUSTRY CERTIFICATION

- Dip CII
- ACILA

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NOTABLE ASSIGNMENTS

- Escape of water at a high-end London restaurant, causing significant damage to contents and business interruption. The initial claim value was circa £1 million, significant savings were made, resulting in a final settlement of £400,000.
- Total loss due to fire at a private dwelling, negotiated and settled on the basis of diminution in market value, significantly below the declared sum insured — settlement agreed at £110,000.
- Flood event at a school, causing extensive damage to the boiler and plant room – £600,000.
- Fire at a builders' merchants, resulting in major damage to stock and contents, with claim settlement of approximately £500,000.
- A number of high-value residential real estate claims involving multiple occupancy blocks and complex stakeholder management — individual claims up to £1 million.
- Fire at a residential independent living scheme, leading to the decanting of 15 vulnerable residents been decanted and a claim in the region of £550,000.