



ALAN CHAN

DIRECTOR

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SPECIALTIES

Construction & Engineering
Property

ADJUSTER EXPERIENCE

30 years

QUALIFICATIONS

- Hong Kong Polytechnic University - Higher Diploma in Mechanical Engineering, Deakin University - Graduate Diploma of Insurance, Deakin University - Master of Business Administration

INDUSTRY CERTIFICATION

- Fellow of Australian and New Zealand Institute of Insurance and Finance - ANZIIF

BIOGRAPHY

Alan Chan is a highly experienced loss adjusting professional with over 30 years' expertise in property, construction, and engineering claims across Hong Kong and the wider Asia region. He brings deep technical knowledge and a strong track record in managing complex and high-value losses across a broad range of industries.

Alan has extensive experience handling major property and engineering claims, including those arising from fire, flood, typhoon, civil disturbance, and construction-related incidents. His work spans the full claims lifecycle, from initial investigation and technical assessment through to quantification, reporting, and resolution, consistently delivering clear, practical, and commercially sound outcomes.

Based in Hong Kong, Alan works closely with insurers, brokers, loss adjusters, and technical experts to manage multi-party claims and support efficient claim resolution. He is recognised for his analytical approach, strong technical capability, and ability to provide well-reasoned and defensible reports in complex and high-pressure environments.

In addition to his claims expertise, Alan brings strong regional experience and stakeholder management capability, supporting the delivery of consistent, high-quality services across diverse jurisdictions and regulatory environments.

Alan holds a Higher Diploma in Mechanical Engineering, a Graduate Diploma in Insurance, and a Master of Business Administration. He is a Fellow of the Australian and New Zealand Institute of Insurance and Finance (ANZIIF).

NOTABLE ASSIGNMENTS

- Typhoon damage to residential estate (HKD 6 Million)
- Typhoon damage to Insurance Company office (HKD 9 Million)
- Malicious/Riot damage to cross harbour tunnel (HKD 3 Million)
- Malicious/Riot damage to Pharmacy Store (HKD 2 Million)
- Flooding in a convenience store in PRC (HKD 3 Million)
- Machinery breakdown at a residential estate (HKD 1.5 Million)
- Burglary loss to a jewellery shop (HKD 2 Million)
- Fire in a motor factory in PRC (HKD 6 Million)
- Fire at construction site (HKD 4 Million)
- Typhoon damage to a mobile phone factory in PRC (HKD 6 Million)