



JOHN WONG KAI PAN

DIRECTOR

CONTACT

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SPECIALTIES

Property

ADJUSTER EXPERIENCE

34 years

QUALIFICATIONS

- MA ArbDR
- LLM (CCL)
- LLM (CL)
- LLM (IBL)

INDUSTRY CERTIFICATION

- FCII
- ACI Arb

BIOGRAPHY

John Wong Kai Pan is a highly experienced loss adjusting professional with over 35 years' expertise in property claims across Hong Kong and the wider Asia region. As a Director at McLarens, he brings deep technical knowledge and extensive experience in managing complex and high-value losses across a broad range of commercial and industrial sectors.

John's experience spans major property damage claims arising from fire, typhoon, water damage, civil disturbance, and other complex events. He has handled a wide range of large-scale losses, including significant hotel, retail, and manufacturing claims, demonstrating strong capability in managing technically demanding and multi-party assignments.

His work covers the full lifecycle of claims, from initial investigation and causation analysis through to quantification, reporting, and resolution. John is recognised for delivering clear, well-reasoned, and defensible outcomes, supported by strong analytical skills and a practical approach to complex claim scenarios.

Based in Hong Kong, John works closely with insurers, brokers, and technical experts to coordinate claims across multiple stakeholders and jurisdictions. His extensive regional experience and collaborative approach support efficient claim resolution and consistent service delivery across diverse operating environments.

John holds multiple advanced legal and insurance qualifications, including FCII and ACI Arb, along with Master's degrees in arbitration and law, reflecting his strong capability in dispute resolution and complex claims environments.

NOTABLE ASSIGNMENTS

- Electrical Manufacturing Company – Fault Claim, Fire (HKD 50 K)
- Herb Company – Fault Claim, Burglary (HKD 50 K)
- Restaurant – Fault Claim, Malicious Damage (HKD 50 K)
- Garment Factory – Fault Claim, Burglary (HKD 500 K)
- Karaoke Club – Fire Loss (HKD 10 Million)
- Hotel in Hong Kong – Water damage (HKD 5 Million)
- Supermarket in Hong Kong – Fire (HKD 15 Million)
- Hotel in Hong Kong – Fire (HKD 260 Million)
- Hotel in Hong Kong – Typhoon (HKD 80 Million)
- Pharmaceutical company – Protest (10 Million)