



SCOT D'ARBONNE

ASSISTANT VICE PRESIDENT / EXECUTIVE GENERAL ADJUSTER

CONTACT

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SPECIALTIES

Casualty
Property

ADDITIONAL EXPERTISE

Building and Construction, Business
Interruption, Churches, Construction
Liability & Defect, Retail Risks,
Schools, Self-Insured Retention
Programs

ADJUSTER EXPERIENCE

26 years

QUALIFICATIONS

- Louisiana State University -
Bachelors of Arts, History &
Political Science

INDUSTRY CERTIFICATION

- AIC

BIOGRAPHY

Scot works to resolve complex, disputed liability and coverage matters for both first- and third-party commercial property losses, generally exceeding \$1M. He investigates damage and adjusts losses in collaboration with all relevant parties.

He maintains continuous communication with insureds, clients, risk management personnel, brokers, insurance company claims staff, attorneys, accountants, and public adjusters representing the insured, ensuring effective information exchange and the development of strategies to achieve optimal claim outcomes and consistent resolution.

Scot plans and investigates claims by interviewing insureds, claimants, witnesses, and other involved parties; obtaining official reports; conducting on-site inspections of physical damage; comparing claim information with avail

able evidence; and consulting relevant experts as needed. He performs or oversees the review and administrative setup of claims within the claims management system, establishes and maintains appropriate reserve levels, and adjusts reserves as necessary throughout the life of the claim. He also assesses subrogation and salvage recovery potential.

Scot presents findings and may serve as an expert witness in legal proceedings related to assigned claims to support timely resolution, and attends trials when required as a representative of the company or client.

He examines claim forms, insurance policies, endorsements, client instructions, and other records to determine coverage. He prepares detailed reports by collecting and summarizing information required by insureds, clients, and regulatory authorities at local, state, and federal levels. He communicates adjustment recommendations to relevant parties after determining liability under the applicable policy.

Scot complies with federal and state regulations and corporate quality standards, participates in industry trade functions, and maintains professional and technical knowledge through continuing education.