



SHAY KOENNING

NATIONAL GENERAL ADJUSTER

CONTACT

18018 Overlook Loop, Suite #105
Box 331
San Antonio TX 78259
O: +1 (512) 270 7680
M: +1 (512) 620 1440
shay.koenning@mcclarens.com
mcclarens.com

SPECIALTIES

Property
Catastrophe Response
Commercial Property

ADDITIONAL EXPERTISE

8 years as a contractor responsible for managing projects involving fire, smoke, mold, and water damage losses, 23+ years experience with the Xactimate estimating platform.

QUALIFICATIONS

- Bachelor of Science from Texas State University
- Licensed by the Texas Department of Insurance

ADJUSTER EXPERIENCE

15 years

BIOGRAPHY

Shay Koenning began his career in the claims industry in 2000 as a project manager for a Texas-based contractor whose business model catered heavily to the insurance industry. During this time Shay managed hundreds of emergency restoration and construction projects, including losses involving schools and universities, historic buildings, high-rise offices and hotels, retail spaces, and multi-family housing. The nature of these losses was primarily for property damaged by fire, smoke, water, and mold. These experiences have provided Shay with a unique perspective which continues to serve him well to this day.

In March of 2008, Shay started working as an outside property field adjuster for a national carrier, where he received world-class training in the fundamentals of claim handling, and adjusted first-party residential, commercial, and farm and ranch property losses in Texas. Shay later became a member of the dedicated national catastrophe team in 2013, and was able to adjust losses in storm-affected areas across the U.S.

During his tenure with the national carrier, Shay received numerous accolades for his identification of successful subrogation and salvage opportunities, all while providing customer focused claim services throughout the U.S. and parts of Canada. Having this experience of working for a prominent carrier has given Shay a better understanding of the needs of our clients including partner claims examiners, market insurers, and third-party claims administrators.

Shay joined the McLarens family in March of 2015, bringing with him years of industry experience. He has estimated and provided claim handling services for a variety of insurers, risk pools, and third-party administrators. His extensive background and knowledge allow for him to easily work cooperatively with other industry professionals, helping to ensure a seamless claims experience for clients.

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CONTINUED

BIOGRAPHY

While at McLarens, Shay has adjusted property claims involving healthcare facilities, food manufacturing plants, places of worship, schools and universities, financial institutions, government buildings, correctional facilities, water treatment plants, animal rendering plants, storage facilities, property management firms, multi-family and student housing, automotive dealerships, retail businesses, transportation services, recreational facilities, farms and ranches, as well as claims in the hospitality industry.

While supported by McLarens' regional hub in Dallas, Shay's remote office is strategically located between Austin and San Antonio. This location provides Shay with the opportunity to respond to losses more easily across a large territory that encompasses central and south Texas.

In March of 2021, Shay was promoted to his current position as Regional General Adjuster.

NOTABLE ASSIGNMENTS

- Church – Multi-Location: Hail (USD \$32.2 Million)
- Church – Multi-Location: Hail (USD \$6.6 Million)
- County Government – Multi-Location: Hail (USD \$5.2 Million)
- Residential Condominium – Multi-Location: Hail (USD \$5 Million)
- Multi-Family Housing – Multi-Location: Freeze (USD \$4.3 Million)
- Multi-Family Housing: Fire (USD \$3.6 Million)
- Student Housing – Multi-Location: Hurricane (USD \$3.1 Million)
- Multi-Family Housing – Multi-Location: Hail (USD \$1.8 Million)
- County Government – Multi-Location: Hail (USD \$1.8 Million)
- Self-Storage Facility: Fire (USD \$1.5 Million)