



DOROTHY CHEUNG

LIABILITY ADJUSTER

CONTACT

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SPECIALTIES

Casualty

Catastrophe Response

Property

Third Party Administration

Commercial Property

Hospitality

Real Estate

Retail

QUALIFICATIONS

- Masters of Business Administration - Bond University
- Bachelor of Social Science (Hons) – Lingnan University
- Senior Associate of ANZIIF
- Associate member of AICLA

INDUSTRY CERTIFICATION

- Diploma of Loss Adjusting - Australian and New Zealand Institute of Insurance
- Finance Professional Diploma of Insurance - Institution of Professional Education and Knowledge (Hong Kong)

BIOGRAPHY

Dorothy Cheung is a Liability Adjuster based in McLarens' Gold Coast office with more than 19 years of insurance and claims experience across Australia and Hong Kong. She has extensive expertise in liability, property and third-party claims, having managed a broad range of complex commercial and domestic losses throughout her career.

Dorothy has significant experience investigating public liability, product liability, and professional indemnity claims, working closely with insurers, brokers, legal representatives and insureds to achieve practical, commercially focused outcomes. She has also managed high-value catastrophe and property damage claims, including losses arising from typhoon events, water damage and third-party incidents.

Fluent in Cantonese and Mandarin, Dorothy is well placed to support culturally diverse clients and stakeholders across Australia and the Asia-Pacific region. She holds a Master of Business Administration, a Bachelor of Social Science (Honours), is a Senior Associate of ANZIIF and an Associate of the Australian Institute of Chartered Loss Adjusters (AICLA).

NOTABLE ASSIGNMENTS

- 2017 – Typhoon damage to various branches of a bank in Macau (MOP 10 Million)
- 2021 – Water damage to lifts in a residential development in Mid-level Hong Kong (HKD 2.5 Million)
- 2021 – Water damage to lifts in a retail mall in Causeway Bay Hong Kong (HKD 2 Million)
- 2022 – Third party water damage to backup generator in an industrial building in Hong Kong (HKD2 million)
- 2018 – Third party personal injury (fatal) claim in a public housing estate in Hong Kong (HKD1 million)
- 2018 – Third party personal injury claim in a hotel in Macau (MOP 1 million)