



SHAY KOENNING

NATIONAL GENERAL ADJUSTER

CONTACT

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SPECIALTIES

Property
Catastrophe Response

ADDITIONAL EXPERTISE

23+ years of experience with the Xactimate estimating platform, Contractor background providing practical construction insight, Extensive catastrophe response and multi-state deployment experience

BIOGRAPHY

National General Adjuster with over 18 years of experience in complex property claims handling, catastrophe response, and large-loss adjustment across the United States. Proven track record of managing high-exposure commercial and multi-location losses, delivering accurate and defensible outcomes while maintaining strong client relationships. Known for sound judgment, technical expertise, and the ability to navigate complex claims environments under pressure.

NOTABLE ASSIGNMENTS

- Multi-location church hail loss – \$32.2M
- Multi-location church hail loss – \$6.6M
- County government multi-location hail loss – \$5.2M
- Residential condominium multi-location hail loss – \$5.0M
- Multi-family housing freeze loss – \$4.3M
- Multi-family housing fire loss – \$3.6M

QUALIFICATIONS

- Bachelor of Science - Texas State University

INDUSTRY CERTIFICATION

- Licensed All-Lines Adjuster — Texas Department of Insurance