



CARLOS KEMPTER

EXECUTIVE LOSS ADJUSTER

CONTACT

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SPECIALTIES

Property

QUALIFICATIONS

- Diploma in Business Management
- ANZIIF Diploma in Loss Adjusting

INDUSTRY CERTIFICATION

- AICLA (affiliate)

BIOGRAPHY

Carlos Kempster is an Executive Loss Adjuster with over 20 years' experience in the insurance industry, specialising in the management of complex commercial and industrial property claims. He brings extensive expertise across SME, strata, ISR and major property losses, supported by a strong background in insurer claims management, investigations, and loss adjusting.

Since joining McLarens in 2019, Carlos has developed a reputation for managing technically challenging property claims across a broad range of industries. His experience spans the full claims lifecycle, from initial investigation and causation analysis through to policy application, quantum assessment, stakeholder management, and claim resolution. He has also played an active role in catastrophe response, assisting clients and communities impacted by major storm and bushfire events.

Carlos works closely with insurers, brokers, insureds, contractors, and technical experts to deliver practical, commercially sound outcomes on complex property losses. He is recognised for his collaborative approach, strong technical capability, and ability to effectively manage multiple stakeholders while maintaining clear communication throughout the claims process.

As an Executive Loss Adjuster, Carlos provides trusted technical guidance on major property losses and is committed to delivering consistent, high-quality outcomes that support both clients and colleagues. His broad industry experience, analytical approach, and commitment to exceptional client service make him a valued member of McLarens' commercial property team.

NOTABLE ASSIGNMENTS

- Commercial Factory Fire (AUD 8M) – Member of Adjusting Team
- Commercial Factory Fire (AUD 2.3M)
- Commercial Factory Fire (AUD 1.5M)
- Multi-Residential Strata – Storm Damage (AUD 1.5M)
- Multi-Residential Strata – Fire Damage (AUD 1.5M)
- Multi-Highrise/Owners Corporation Fire (AUD 7 Million)