



ALAN SMITH

SENIOR MITIGATION SPECIALIST

CONTACT

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EXPERTISE

- Agriculture
- Commercial Property
- Construction & Engineering
- Energy & Natural Resources
- Fine Arts & Jewelry
- Hospitality
- Manufacturing
- Private Clients & Estates
- Property
- Renewables
- Retail

INDUSTRY

CERTIFICATION

- C&G Electrical Testing & Inspection
- CIEH – H&S
- BDMA Senior Tech
- RSPH – Level 3 Asbestos Surveyor
- IPAF – 3a & 3b
- PASMA
- SMSTS
- TG20:13 scaffold compliance inspector
- Cert CILA
- 2024 - CUBS accreditation

BIOGRAPHY

Alan started working in damage restoration in 2001 having previously been employed within agriculture & construction related industries.

Obtaining a wide range of skills and experience on both domestic and commercial losses both in the UK and abroad Alan has demonstrated his ability to project manage large commercial losses including multi-national specialist teams. Alan has extensive mechanical and electronics experience and a good understanding of production processes.

He has developed a very collaborative approach to project management focusing on the delivery of practical cost-effective restoration solutions.

In 2017 Alan led a UK Project Team working in Puerto Rico supporting the BELFOR US response to the devastating hurricane losses. Alan has completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

NOTABLE ASSIGNMENTS

- Thailand Wide Area Flood – Pharmaceutical & Electronics Manufacturers – Decontamination of structure and electromechanical restoration
- Morocco, Africa Fire – Power Station – Decontamination of electronics
- Lincolnshire, UK Wide Area Flood – Global Cement Manufacturer – Structural decontamination, electromechanical decontamination and drying
- Barnsley, UK Fire – Online Retailer / distribution centre – Structural decontamination
- Sheffield, UK Fire – Supermarket – De merchandising and decontamination of structure
- Leeds, UK Wide Area Flood – Automotive Manufacturer – Decontamination of machinery, electronics drying and structure
- Dover, UK Virus Outbreak – Cruise Ship – Deep cleaning and sanitisation
- Shrewsbury, UK Fire – Materials Testing & Research – Structural decontamination, electronics, documents, drying, contamination profiling, asbestos sampling, reinstatement, demolition



LOUISE BUTCHER

HEAD OF FORENSIC ACCOUNTING EMEA

CONTACT

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SPECIALTIES

Property
Casualty
Crisis Management Response
Catastrophe Response
Risk Services Consulting
Aviation
Agriculture
Construction & Engineering
Product Recall
Entertainment
Private Clients & Estates
Energy & Natural Resources
Renewables
Marine
Commercial Property

QUALIFICATIONS

- BSc
- MSc Banking and Finance
- FCA ICAEW
- Dip CILA
- AMAE

INDUSTRY CERTIFICATION

- The Academy of Experts
- 2024 - CUBS accreditation

BIOGRAPHY

I have 21 years of experience as a Chartered Accountant and am a fellow of the Institute of Chartered Accountants in England and Wales.

I also have a Diploma from the Chartered Institute of Loss Adjusters. I am an Associate member of The Academy of Experts. I specialise in the quantification of multi million pound business interruption losses and am President of the London Business Interruption Association.

I also sit on the Chartered Institute of Loss Adjusters Business Interruption Specialist Interest Group. I have produced expert reports and joint statements plus acted in mediations. I work across all sectors including agriculture, leisure and hospitality, manufacturing, retail and food production. I have completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

EMPLOYMENT HISTORY & EXPERIENCE

- 2025 to Present: McLarens: Head of Forensic Accounting EMEA
- 2022 to 2025: McLarens: Head of Forensic Accounting UK & I
- 2020 to 2022: Crawford & Co: Director, Forensic Accounting
- 2014 to 2020: Sedgwick: Director, Forensic Accounting Services
- 2008 to 2014: Cunningham Lindsey: Major Loss Accountant
- 2007 to 2008: Cannacord Adams: Corporate Finance Analyst
- 2004 to 2007: Deloitte: Assistant Manager, Audit

AWARDS AND OTHER PROFESSIONAL RESPONSIBILITIES

- 2025 Women in Insurance Awards Winner: Role Model of the Year
- 2025 Women in Insurance Awards Finalist: Claims Professional of the Year
- 2024 Women in Insurance Awards Nominee: Insurance Woman of the Year (Large firms)
- President of the London Business Interruption Association
- Committee member of the Chartered Institute of Loss Adjusters Business Interruption Specialist Interest Group
- Nomination for IMPACT award: Crawfords
- Bond Solon Expert Witness Certificate



RICHARD GOUGH

EXECUTIVE ADJUSTER/ CHARTERED SURVEYOR
(MAJOR LOSS)

CONTACT

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EXPERTISE

- Major Loss and complex Building Claims
- Building Costs, tendering, procurement
- Quantum negotiations
- Latent Defect/ Building Guarantee claims
- Overseas/ CAT response work

QUALIFICATIONS

- BSc Quantity Surveying
- Member of the Royal Institution of Chartered Surveyors (MRICS)
- Member of the Chartered Institute of Loss Adjusters (ACILA)
- Expert Witness Certification (Cardiff University Bond Solon – 2024)

BIOGRAPHY

I am a Chartered Quantity Surveyor and Chartered Loss Adjuster with over 35 years post-qualification experience working in the construction industry and dealing with Insurance Claims. I specialise in Complex Major Loss Insurance claims involving damage to buildings, with a particular expertise in building costs and quantum negotiations.

I also specialise in complex building claims involving Latent Defects/ Building Guarantee Policies. I have dealt with numerous Building Guarantee claims under a variety of different policy wordings, involving all types of buildings, with claim values estimated up to £50m.

I also deal with complex subsidence claims and Contractors All Risk Claims. I carry out insurance rebuilding cost assessments. I work across all sectors including commercial, industrial, retail, residential, hospitality, heritage and listed buildings. I have significant experience of overseas/ CAT response work.

I have completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

NOTABLE ASSIGNMENTS

Numerous claims involved fire/ perils losses, including:

- Fire damage to listed hotel (approximate value £45m)
- Fire damage to listed converted mill (£15m)
- Fire damage to school (£4m)
- Fire damage to industrial units (£3m)
- Burst pipes affecting 60 flats in four blocks (£1.4m)
- Flood damage to offices and factory (£1m)

Numerous large and complex Building Guarantee claims for multiple defects to various buildings, including:

- Multiple defects to multi-storey blocks of flats (£50m)
- Multiple defects to 22 houses and flats (£3m)
- Multiple defects to mixed commercial/ residential block (£1m)
- Multiple defects to mansion house (£1m)

Numerous catastrophe claims overseas, including:

- Hurricane damage to commercial properties in multiple locations (£5m)
- Flood damage to electronics factories in multiple locations (£100m)

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EMPLOYMENT HISTORY

- 2019 to present: Executive Adjuster & Chartered Surveyor (Major Loss), McLarens
- 2009 - 2019: Major Loss Adjuster/ Surveyor, Cunningham & Lindsey/ Sedgwick
- 2007- 2009: Major Loss Adjuster/ Chartered Surveyor, Woodgate & Clarke
- 2004- 2007: Technical Manager (Subsidence), Crawford & Company
- 1989 - 2004: Loss Adjuster/ Chartered Surveyor, McLarens



ALEXANDER WAKEFIELD

EXECUTIVE ADJUSTER, MCLARENS PRIVATE CLIENTS & ESTATES

CONTACT

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EXPERTISE

- Assessment of insurance claims
- Insurance claims settlement negotiation
- Heritage and listed buildings
- Fine Art, jewellery and specie
- Contents damage assessment and resolution
- High Net Worth and Ultra High Net Worth insurance
- Subsidence

BIOGRAPHY

I have nearly twenty years experience of handling complex, long tail insurance claims mostly within the High Net Worth and Ultra High Net Worth area of claims handling, across all types of cause both within the UK and Europe.

My work originates from insurers and brokers within these specialist fields and I am also trained and qualified to give CPR Part 35 compliant Expert Witness reports to solicitors on my subjects of experience.

I am a Chartered Loss Adjuster and Executive Adjuster with McLarens Private Clients & Estates, a niche practice which specialises solely in this work. For several years I have chaired the Chartered Institute of Loss Adjusters (CILA) High Net Worth & Specie Special Interest Group. I have completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

EMPLOYMENT HISTORY & EXPERIENCE

- 2018 - Present Executive Adjuster, McLarens Private Clients & Estates
- 2015-2018 Head of Private Clients, QuestGates Chartered Loss Adjusters
- 2012-2015 Private Clients Loss Adjuster, Cunningham Lindsey UK
- 2007-2012 Loss Adjuster, Cunningham Lindsey UK
- 2004 – 2007 Subsidence Claims Handler/Team Leader, Cunningham Lindsey UK

QUALIFICATIONS

- Bachelor of Arts (BA) Cultural Media Studies & Film Studies

INDUSTRY CERTIFICATION

- Cert CII, ACILA, FIFAA, BDMA, CILA Chair Member
- Expert Witness Certification (Cardiff University Bond Solon – 2024)



RICHARD PARKINSON

SENIOR ASSOCIATE DIRECTOR

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SPECIALTIES

- Property
- Liability (EL/PL)
- Personal Injury and Clinical Negligence
- Construction & Engineering
- Product Recall

BIOGRAPHY

I have worked as an accountant for 20 years and have specialised in Forensic Accounting for the last 16 years. I am a fellow of the Institute of Chartered Accountants in England and Wales.

I have extensive experience in the quantification of financial losses for insurance and legal purposes and have acted for major insurers, reinsurers and lawyers. I have been engaged on many assignments across a wide range of industries with expertise in hospitality, transportation, retail, construction and manufacturing industries.

I also have experience in providing litigation support services and have acted as an Expert Witness. I have produced numerous expert reports, with a specific focus on catastrophic personal injury and clinical negligence claims. I also specialise in business interruption claims, stock losses, liability claims and delay in startup claims.

QUALIFICATIONS

- 2010: Fellow Chartered Accountant, Institute of Chartered Accountants in England and Wales

INDUSTRY CERTIFICATION

- Member of London Business Interruption Association
- Member of the Forensic Accounting and Expert Witness Group, ICAEW

EMPLOYMENT HISTORY

- 2024 to present: McLarens: Senior Associate Director – Forensic Accounting
- 2022 to 2023: MDD: Manager, Forensic Accounting
- 2016 to 2022: Forths Forensic Accountants: Head of Insurance Litigation
- 2009 to 2016: Forths Forensic Accountants: Associate
- 2008 to 2009: Forths Forensic Accountants: Trainee Forensic Accountant
- 2007 to 2008: Hentons: Trainee Accountant: Audit and Accounts
- 2004 to 2007: Walter Dawson & Son: Trainee Accountant: Audit and Accounts



JENNY TEO

HEAD OF FORENSIC ACCOUNTING - SOUTH EAST ASIA

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SPECIALTIES

Casualty
Construction & Engineering
Energy & Natural Resources
Property
Hospitality
Forensic Accounting
Business Interruption
Dispute Resolution
Expert Witness

ADDITIONAL EXPERTISE

Commercial Litigation, Dispute
Resolution, Expert Witness, Business
Valuation,
Electronics/semiconductors, Food &
beverage, Hotel, Power, Energy, Oil
& Gas, Manufacturing & Industrial,
Retail & SMEs

ADJUSTER EXPERIENCE

23 years

BIOGRAPHY

Jenny has been involved in forensic accounting investigations since 2002. She has worked on numerous business interruption and fidelity losses of various scopes and sizes for lawyers and insurers in the Asia Pacific region.

Jenny is also regularly appointed on commercial litigation disputes measuring economic losses/damages in breach of contract/tort and fraud investigations as well as analytical reviews of financial information, financial data mining, reconstruction of accounting records, and reconciliatory processes. She has also been involved in the valuation of business assets and equity for use in business planning, financing decisions and financial reporting.

In terms of Court experience, Jenny has been involved in the preparation of expert accounting evidence and expert witness reports since 2004 for mediation, arbitration and trial on behalf of defendants and claimants on a wide variety of disputes. She has acted as an expert in commercial litigation disputes and submitted expert reports on the measurement of economic losses/damages. She has also provided expert witness testimony in Court; and assisted in mediation and settlement negotiations between parties.

Jenny has prepared and presented in seminars, both physical and Webinars, to legal and insurance clients in Singapore and across Asia on various topics including economic losses assessments, business interruption, delayed loss of profits and fraud investigations.

QUALIFICATIONS

2002 Bachelor of Accountancy

INDUSTRY CERTIFICATION

- Chartered Accountant (CA),
- Chartered Valuer and Appraiser (CVA)
- Fellow of the Singapore Institute of Arbitrators (FSI Arb)
- Fellow of the Asia Pacific Institute of Experts

JENNY TEO

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NOTABLE ASSIGNMENTS

- Beer brewery – Business Interruption (USD 13 Million)
- Carbonated soft drinks manufacturer – Business Interruption (USD 7 Million)
- Coal power plant – Business Interruption (USD 10 Million)
- Synthetic rubber manufacturer – Business Interruption (USD 12 Million)
- Hotel & hospitality – Business Interruption (USD 2 Million)
- PVC manufacturer – Business Interruption (USD 2 Million)
- Semiconductor plant fire – Business Interruption (USD 6 Million)
- Waste to energy power plant – Business Interruption (USD 2 Million)
- Waste to energy power plant – Business Interruption (USD 3 Million)
- Wind farm – Business Interruption (USD 2 Million)
- Breach of distributorship agreement – Commercial Litigation (USD 10 Million)
- Acted as an expert in commercial litigation disputes and submitted expert reports on the measurement of economic losses & damages

ARBITRATION PANEL

- Panel of Arbitrators, Asian International Arbitration Centre, Malaysia (AIAC)



KIM ALCOCK

HEAD OF UK CASUALTY

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SPECIALTIES

Casualty
Third Party Administration
Product Recall

ADDITIONAL EXPERTISE

Employers, Public, Product and
Motor Liability and Professional
Indemnity

QUALIFICATIONS

- Master of Laws - Commercial Law with distinction (LLM)
- Associate of the Chartered Institute of Insurance (ACII)
- Chartered Insurer (CII)
- Fellow of the Chartered Institute of Loss Adjusters (FCILA)
- International Loss Adjusting Expert (FUEDI ILAE)
- Associate of the Institute of Leadership and Management (AInstLM)
- 2024 - CUBS accreditation

BIOGRAPHY

Kim joined McLarens in 2020 having gained over 30 years' experience, working within 3 leading loss adjusting practices in the UK, specialising in Casualty claims and third-party administration (TPA). Kim has over 25 years cross-class operational management experience.

In her early career, Kim spent 3 years working within an Insurer liability claims department before becoming a trainee loss adjuster with McLarens. She quickly progressed through the ranks from Branch Manager to Area Director and following the acquisition of McLarens UK by Capita, was appointed Head of Liability.

She then moved to GABR, spending 6 years as Head of Casualty, before joining Davies Group. As Director for Strategic Accounts and Business Development, Kim was responsible for casualty growth strategy and product development, alongside the management of strategic clients. She later spent 18 months as Managing Director of Davies Motor, before returning to McLarens.

As a member of the Women in CILA group, Kim is actively involved in promoting diversity within the Insurance profession, supporting women to progress through various mentoring activities and programmes. Kim has completed the Cardiff University Bond Solon (CUBS) Expert Witness civil accreditation.

EXPERT WITNESS APPOINTMENTS

- Motor Claims Management contractual dispute between a Motor Insurer and their TPA client
- Covid 19 Medical Expenses Insurance dispute between a Taiwan Insurers and their London Market Reinsurance provider
- Dispute between a major corporate client and their private health insurers
- Product Liability and Recall claims in the Food & Beverage, Auto, Plastics & packaging sectors
- Provision of recovery advice to the Insurance market following a major flooding incident

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KIM ALCOCK

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EMPLOYMENT HISTORY AND EXPERIENCE

- January 20 to date: McLarens, Head of UK Casualty
- April 18 – June 19: Davies Group, Managing Director, Motor
- January 15 – March 18: Davies Group, Director, Strategic Accounts & Business Development
- October 2008 – December 2014: GAB Robins, Casualty Director
- October 2002 – September 2008 Career Break: Studied for LLM, chaired local charity, worked on various-fund raising projects
- April 1994 – October 2002: Capita McLarens, Liability Adjuster, various roles, to Head of Liability
- August 1987 – December 1988: Municipal Mutual Insurance, Liability Claims Technician