McLarens
CYBER & TECHNOLOGY



Australia

Cyber Adjusting, & Forensic Accounting

Australia
Cyber

Keeping you connected

With the ever-increasing reliance of business and government on all things digital, a cyber-attack or technology failure can have a major impact on an organisation's ability to function.

In this digital age cyber-attacks are never far from the news, with the severity and frequency increasing month on month. In the past, large corporations were the primary targets, however cybercriminals have broadened their targets to include SMEs, public sector, healthcare, education and religious organisations.

Cyber-attacks are becoming more complex, and in many instances, will completely disable an organisation's ability to function. Time is therefore of the essence and having the right people engaged at an early stage following an attack is critical to a successful outcome.

McLarens has brought together a team of industry recognised cyber experts to offer clients a market leading cyber solution.

McLarens' cyber experts have been at the forefront of managing cyber claims since the inception of this fast-moving area of insurance.

What differentiates McLarens is our forensic-accounting-led approach to cyber claims — combining incident response management with deep financial loss quantification, business interruption modelling, and policy interpretation.





Our Services and Expertise

McLarens provides a forensic-accounting-led cyber claims solution, combining incident response management, loss adjusting, and deep financial loss quantification to deliver accurate, timely, and defensible claim outcomes.

Cyber incidents increasingly give rise to complex financial losses, particularly business interruption, increased costs of working, data restoration costs, and third-party liabilities. McLarens' forensic accounting expertise sits at the centre of our cyber offering, ensuring these losses are identified early, appropriately mitigated, and quantified in accordance with policy cover.



Our services include:

Loss Adjusting
Interpretation and application of cyber policy coverage, conditions, sub-limits, and exclusions, with a focus on early strategy, cost control, and timely resolution.

Forensic Accounting
Specialist quantification of cyber-related financial losses, including cyber business interruption, increased costs of working, mitigation expenditure, and complex first- and third-party losses.
Our forensic accountants work closely with insureds and technical specialists to develop robust, evidence-based financial models that withstand insurer, auditor, and legal scrutiny.

McLarens' global network enables rapid mobilisation of multidisciplinary teams across multiple jurisdictions, while our forensic-led approach ensures financial impacts are clearly understood and managed from first notification through to final settlement.

Benefits to Clients

McLarens' forensic-accounting-led approach to cyber claims provides clients with clarity, control, and confidence at every stage of a cyber event.

By engaging forensic expertise early, financial impacts such as cyber business interruption, mitigation costs, and third-party exposures are identified quickly and managed proactively.
This enables informed decision-making, supports effective mitigation strategies, and reduces the risk of delay or dispute as the claim progresses.

With the ability to rapidly scale resources in response to large-scale or multi-site cyber events, McLarens provides consistent support across jurisdictions while maintaining a strong focus on cost control, transparency, and claim outcomes.

An Integrated, Forensic-Led Approach

Unlike purely technical or investigative providers, McLarens operates as an integrated loss adjusting and forensic accounting practice. This broader perspective enables creative, practical problem solving — integrating technical findings with policy interpretation and forensic financial analysis to support effective mitigation and defensible claim outcomes.



Proven Experience in Complex Cyber Claims

McLarens has acted as loss adjuster, incident response manager, and forensic accounting specialist on a wide range of complex cyber claims across government, healthcare, professional services, and critical infrastructure sectors. Our experience includes:

- Adjusting a ransomware claim for a state government agency with total claim exposure exceeding AUD 34 million, involving complex system restoration and business interruption
- Quantifying business interruption losses of approximately AUD 18 million for a professional services firm following a ransomware event
- Adjusting data breach claims for healthcare providers, including assessment of business interruption losses, legal costs, and large-scale notification expenses.

About McLarens

McLarens Australia is part of the global operations of McLarens, founded in Scotland in 1931. Headquartered in Atlanta, USA, McLarens offers claims management, loss adjusting, pre-risk and damage surveying, and auditing services throughout the world.

90+ years in business

2,500+ employees

220+ offices in 59 countries and affiliate partners in 20+ countries

Our Team



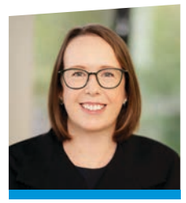
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Jane leads McLarens' cyber offering in Australia and has extensive experience managing complex cyber incidents and claims, including quantification of business interruption, IT system restoration and recovery costsfor government agencies, healthcare, and professional services organisations.



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Paul has acted as incident response manager on a range of cyber incidents and specialises in the quantification and adjustment of cyber losses, particularly cyber business interruption affecting professional services and commercial operations.



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Georgina specialises in quantifying financial and operational losses arising from cyber events, including cyber business interruption, across healthcare, retail, and manufacturing businesses.



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